

Public Document Pack



Wednesday, 20 September 2023

Date: **Thursday, 28 September 2023**

Time: **10.00 am**

Place: **Council Chamber, County Hall, Matlock**

For any further information please contact:

Ivan Walters

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A G E N D A

PART I - NON-EXEMPT ITEMS

1. Apologies for Absence

To receive apologies for absence (if any)

2. Declarations of Interest

To receive declarations of interest (if any)

3. Minutes

To confirm the non-exempt minutes of the meeting of the Derbyshire Police and Crime Panel held on 22 June 2023

4. Confirmation Hearing Minutes

To confirm the non-exempt minutes of the Confirmation Hearing held on 22 June 2023.

5. Appointment of Co-opted Members

6. Member Question and Answer Session
7. Victim Support & Safeguarding
8. Police and Crime Commissioner's Annual Report - 2022-23
9. Announcements from the PCC
10. Date of Next Meeting - 2 November 2023

PUBLIC

MINUTES of a meeting of **DERBYSHIRE POLICE AND CRIME PANEL** held on Thursday, 22 June 2023 at Council Chamber, County Hall, Matlock.

PRESENT

Councillors M Allwood (Amber Valley Borough Council), J Bryan (Erewash Borough Council), J Davies (Chesterfield Borough Council), K Gillott (North East Derbyshire District Council) C Moesby (Bolsover District Council), D Muller (DCC, substitute member), N Wilton (Derbyshire Dales District Council, substitute member), G Potter (Derby City Council), and G Rhind (South Derbyshire District Council) and Dr S Handsley and V Newbury (Independent Members)

Officers present: Alec Dubberley. Andrea Bond and Ivan Walters (Democratic Services)

Also in attendance was A Foster, (Police and Crime Commissioner for Derbyshire) A Dale, J Rhodes-Orwin and M Romano (OPCC)

Apologies for absence were submitted for Councillors G Claff, C Hart, and S Wain

16/23 APPOINTMENT OF CHAIRMAN

RESOLVED that V Newbury be appointed as Chair of the Derbyshire Police and Crime Panel for the ensuing municipal year.

V Newbury (in the Chair)

17/23 APPOINTMENT OF VICE CHAIRMAN

RESOLVED that Councillor C Moesby be appointed as Vice-Chair of the Derbyshire Police and Crime Panel for the ensuing municipal year.

18/23 DECLARATIONS OF INTEREST

There were no declarations of interest.

19/23 MINUTES

The minutes of the meeting held on 20 March 2023 were confirmed as a correct record.

20/23 BALANCED APPOINTMENT OBJECTIVE

The Head of Democratic & Registration Services presented a report to enable the Panel to review its composition following Local Government elections held in May and to consider the number of co-opted Councillor Members to ensure the Panel continues to meet statutory balance requirements.

Paragraph 31 of Schedule 6 puts the duty to produce a “balanced panel” on councils and panels. Relevant local authorities and panels must secure that (as far as is reasonably practicable) the balanced appointment objective is met. A “balanced panel” is one where the councillors on the panel (when taken together with any co-optees as necessary):

- Represent all parts of the relevant police area (geographical balance)
- Represent the political make-up on the relevant authorities (when taken together (political balance), and
- Have the skills, knowledge and experience necessary for the police and crime panel, to discharge its functions effectively.

Each of the 10 constituent authorities in Derbyshire has nominated a panel member for the new municipal year and this has resulted in a Panel of 7 Labour members, 2 Conservative Members and One Liberal Democrat Member. As outlined in appendix 2 to the report, this did not achieve political balance and so did not meet the balanced appointment objective.

The political balance of the Panel can be adjusted by co-opting additional Councillor Members to better meet the balanced appointment objective and paragraph 4 (4) of Schedule 6 enables the Panel to pass a resolution to have additional co-opted members. In considering political balance, appendix 2 to this report details the current political makeup of the 10 constituent local authorities and the relevant percentages. Appendix 3 to this report details the number of co-optees required to achieve political balance. As the maximum number of members permitted on the panel is 20, including 2 independent co-optees, the Derbyshire Police and Crime Panel can only co-opt a maximum of 8 Councillor Members. Based on the percentages outlined in appendix 3 to the report to achieve, or support, the balanced appointment objective, the Panel was asked to consider one of the following options:

Co-option of 2 Councillor members:
either: 2 Conservative
or: 1 Conservative, 1 Green/Independent

Following discussion amongst those present, the Panel unanimously agreed to co-opt 2 additional members, one Conservative member and one Green

The Panel then further considered which authorities to approach to seek further nominations for co-optees and in doing so, considered the geographical balance in ensuring the balanced appointment objective could be met. It was suggested that the following authorities should be approached to provide co-opted members: Derby City (1 Conservative) and Amber Valley BC (1 Green).

RESOLVED

- 1) to approve to co-opt 2 additional councillor members subject to the agreement of the Secretary of State, to enable the Panel to better fulfil its duty to meet the balanced appointment objective;
- 2) to agree to delegate authority to the Director of Legal and Democratic Services, to approach the authorities identified above to provide the additional members, subject to the agreement of the Secretary of State; and
- 3) to agree that the Director of Legal and Democratic Services makes the necessary application to the Secretary of State to appoint the nominated co-optees upon receipt of the nominations from the identified authority or authorities.

21/23 ANNUAL REPORT OF THE POLICE AND CRIME PANEL

Members considered the proposed Annual Report of work undertaken by the Panel which was attached at Appendix 2 to the report

RESOLVED

To agree the attached Annual Report at Appendix 2 to the report to demonstrate that the Panel has met the Key Performance Indicators as specified in the Grant Agreement for the period 1 April 2022 to 31 March 2023.

22/23 MEMBER QUESTION AND ANSWER SESSION

As there were a lot of new members on the Panel it was suggested that it would be helpful if the PCC could give a brief update of the works she had

been undertaking over recent months.

The Police and Crime Commissioner provided the Panel with a summary of the work she had conducted in support of the delivery against the Derbyshire Police and Crime Plan including a brief overview of the key work she had undertaken.

Members were given the opportunity to make comment or ask questions which were duly noted or answered by the Commissioner.

RESOLVED

To note the update

23/23 ANTI-SOCIAL BEHAVIOUR - FUNDING UPDATE

Members were provided with a brief update concerning the new Anti-Social Behaviour (ASB) Action Plan for Derbyshire, following Government's targeted funding, totalling £4.4m over two years which has been allocated to the Police and Crime Commissioner for Derbyshire

The government launched a national Action Plan in late March to clamp down on ASB within communities. The Action Plan was designed to ensure ASB was treated with the urgency it deserved. It would establish a zero-tolerance approach to all forms of anti-social behaviour and give the police and local authorities the tools they need to tackle the problem.

The action plan aligns locally with the Commissioner's strategic priority within her Police and Crime Plan to tackle ASB robustly in communities, and to ensure that the Constabulary are taking a tough approach, locally, to eradicating this form of offending.

The Police and Crime Commissioner for Derbyshire had secured funding to pilot two schemes worth £4.4m over two years for 'hot spot' police and enforcement patrols, alongside a new 'immediate justice' scheme designed to deliver swift and visible punishments to perpetrators.

The Commissioner would receive £1.2m for both 2023-24 and 2024-25 to invest in ASB hotspot policing to strengthen enforcement work undertaken by the Constabulary and partners.

In addition, an extra £1m for each of the next two years would be provided for the commissioning of reparative services to ensure ASB perpetrators undertake practical, reparative activity to compensate for the loss or damage sustained by victims.

The Commissioner's office was working closely with Derbyshire Constabulary, who were currently analysing data to depict a number of hotspot areas which were disproportionately impacted by ASB across the county. The identified hotspot areas would then be assessed and prioritised to receive increased patrols of police and other uniformed authority figures, such as wardens.

The Commissioner's office was working closely with representatives from Derbyshire Constabulary and local authorities across Derby and Derbyshire to understand the different delivery options available within local districts and boroughs. Hotspot patrols will commence as soon as possible to ensure additional uniformed presence in communities to drive down ASB.

There will be regular assessments undertaken to monitor the scheme closely through a national evaluation partner to measure the impact the pilot scheme has on ASB reported to the police.

Members were given the opportunity to make comment or ask questions which were duly noted or answered by the Commissioner. Panel Members stressed the importance of letting the Panel and the relevant local authorities know once the identified hot spot areas had been identified as the involvement of partner agencies was essential in enforcement work. It was agreed that reports be received by the Panel on a regular basis.

RESOLVED

To note the update report

24/23 ANNOUNCEMENTS FROM THE PCC

The Commissioner made reference to the following:

The next Performance Scrutiny meeting would take place on 11 July and focus on Victim Support & Safeguarding

A proposed date of 16 November had been arranged for Panel Members to visit the Police and Fire Headquarters at Ripley and to the OPCC and also use the opportunity to discuss Budget Setting etc following the success of last years visit.

The Head of Democratic Services mentioned that a Training Induction date for new members was currently being arranged.

25/23 DATE OF NEXT MEETING - 28 SEPTEMBER 2023

To note the date of the next meeting

The meeting finished at 11.20 am

PUBLIC

MINUTES of a meeting of **DERBYSHIRE POLICE AND CRIME PANEL** held on Thursday, 22 June 2023 at Council Chamber, County Hall, Matlock.

PRESENT

V Newbury (in the Chair)

Councillors M Allwood (Amber Valley Borough Council), J Bryan (Erewash Borough Council), J Davies (Chesterfield Borough Council), K Gillott (North East Derbyshire District Council) C Moesby (Bolsover District Council), D Muller (DCC, substitute member), N Wilton (Derbyshire Dales District Council, substitute member), G Potter (Derby City Council), and G Rhind (South Derbyshire District Council) and Dr S Handsley and V Newbury (Independent Members)

Officers present: Alec Dubberley and Ivan Walters (Democratic Services)

Also in attendance was A Foster, (Police and Crime Commissioner for Derbyshire) A Dale, J Rhodes-Orwin and M Romano (OPCC)

Apologies for absence were submitted for Councillors G Claff, C Hart, and S Wain

26/23 DECLARATIONS OF INTEREST

There were no declarations of interests.

27/23 CONFIRMATION HEARING TO THE ROLE OF DEPUTY POLICE AND CRIME COMMISSIONER

The meeting had been convened to undertake a confirmation hearing in respect of the proposed appointment of a Deputy Police and Crime Commissioner.

Angelique Foster, Police and Crime Commissioner had provided the Panel with:-

- the name of the candidate – Mr Robert Flatley;
- the terms and conditions on which the candidate was to be appointed; and.
- the criteria used to assess the candidate's suitability for appointment.

The Commissioner addressed the Panel with regard to Mr Flatley's suitability for appointment.

Mr Flatley was questioned in detail by Panel Members with regards to his proposed appointment.

The Panel thanked Mr Flatley and the Commissioner for their attendance and informed them they would be notified of the Panel's decision in due course.

28/23 EXCLUSION OF THE PUBLIC

RESOLVED:

That under Section 100 (A)(4) of the Local Government Act 1972, the public be excluded from the meeting for the following discussion on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A to the Act.

29/23 PRIVATE SESSION

The Panel discussed the Police and Crime Commissioner's recommendation to appoint Robert Flatley as Deputy Police and Crime Commissioner. Upon a vote being taken it was unanimously:

RESOLVED to:

- 1) Endorse the appointment of Robert Flatley to the post of Deputy Police and Crime Commissioner for Derbyshire in accordance with the Police Reform and Social Responsibility Act 2011; and
- 2) Write to the Commissioner setting out the Panel's support for the appointment and the other matters discussed during deliberations.

The meeting finished at 12.40 pm



FOR PUBLICATION

DERBYSHIRE POLICE AND CRIME PANEL

28 September 2023

Report of the Director of Legal and Democratic Services

Appointment of Co-opted Members

1. Purpose

To formally co-opt Council Members to the Police and Crime Panel following the decisions taken at the meeting held in June 2023.

2. Information and Analysis

2.1 Members will recall that at the last meeting of the Panel, a decision was taken to co-opt additional Councillor members to the Panel in order to meet the balance appointment objective as defined by Schedule 6 to the Police Reform and Social Responsibility Act 2011. The guidance states that for a balanced panel three criteria must be met:

- Panellists must represent all parts of the relevant police area (geographical balance)
- Panellists must represent the political make-up on the relevant authorities (when taken together (political balance), and
- Panellists should have the skills, knowledge, and experience necessary for the police and crime panel, to discharge its functions effectively.

The decision taken at the meeting held on was as follows:

- 1) To approve to co-opt 2 additional councillor members subject to the agreement of the Secretary of State, to enable the Panel to better fulfil its duty to meet the balanced appointment objective;
- 2) To agree to delegate authority to the Director of Legal and Democratic Services, to make the necessary arrangements to determine which authority or authorities should be approached to provide the additional members, and in doing so, they should consider the geographical balance and the skills and knowledge of potential co-optees in ensuring

the balanced appointment objective can be met, subject to the agreement of the Secretary of State; and

3) To agree that the Director of Legal and Democratic Services makes the necessary application to the Secretary of State to appoint the nominated co-optees upon receipt of the nominations from the identified authority or authorities

As a remainder, for a

2.2 The Panel determined that in order to best meet the objective, two members should be co-opted as follows:

| Council | Co-opted member |
|------------------------------|------------------------|
| Amber Valley Borough Council | 1 Green |
| Derby City Council | 1 Conservative |

2.3 Following the meeting, and in accordance with the Panel's wishes, nominations were sought from the relevant councils as follows:

| Council | Co-opted member |
|------------------------------|-------------------------|
| Amber Valley Borough Council | Councillor Amanda Paget |
| Derby City Council | Councillor John Wright |

2.4 It is therefore proposed that Members formally co-opt the above-named councillors, subject to the agreement of the Secretary of State, onto the Derbyshire Police and Crime Panel for this municipal year.

3. Alternative Options Considered

3.1 The Panel could decide not to appoint the members that are suggested for co-option. This will not create a balanced panel and will fail to meet the statutory requirements outlined in the Police and Social Responsibility Act 2011.

4. Implications

4.1 Appendix 1 sets out the relevant implications considered in the preparation of this report.

5. Consultation

5.1 Not applicable.

6. Background Papers

6.1 None identified.

7. Appendices

7.1 Appendix 1 – Implications.

8. Recommendations

That the Panel:

- 1) Agrees to formally co-opt the Councillors specified at paragraph 2.3 of the report as members of the Derbyshire Police and Crime Panel; and
- 2) Notes that the appointments are subject to formal approval by the Secretary of State.

9. Reasons for Recommendation(s)

- 9.1 To ensure that the Derbyshire Police and Crime Panel meets the balanced appointment objective as part of the legislative requirements in respect of constituting a Police and Crime Panel for Derbyshire.

Report Author: Alec Dubberley

Contact details: alec.dubberley@derbyshire.gov.uk

Appendix 1

Implications

Financial

1.1 None directly arising out of this report.

Legal

2.1 Under Schedule 6 to the Police Reform and Social Responsibility Act 2011 a Police and Crime Panel may resolve that the Panel is to have a number of co-opted members. However, no such resolution may be passed unless:

- a. The number of co-opted members is greater than two;
- b. The Secretary of State agrees that the Panel should have that number of co-opted members; and
- c. The total membership of the Panel, including that number of co-opted members, would not exceed 20

2.2 Paragraph 31 of Schedule 6 puts the duty to produce a “balanced panel” on councils and panels. A “balanced panel” is one where the councillors on the panel (when taken together with any co-optees as necessary):

- Represent all parts of the relevant police area (geographical balance)
- Represent the political make-up on the relevant authorities (when taken together (political balance), and
- Have the skills, knowledge, and experience necessary for the police and crime panel, to discharge its functions effectively.

2.2 Supporting regulations, namely the Police and Crime Panels (Nominations, Appointments and Notifications) Regulations 2012 confirm that where a Panel decides it wishes to co-opt additional members Home Office approval must be sought and the reasons for determining that the requested number of co-optees will contribute to meeting, or better meeting the balanced appointment objective must be provided.

2.3 Therefore, co-optees do not become members of the Panel until the Secretary of State has approved the proposed resolution to co-opt in principle, the number of co-optees and the nominated co-optees themselves. Should the Panel agree a resolution to co-opt, the Secretary of State will be notified immediately following the Meeting to endeavour to ensure that the co-optees would be able to be invited as members to the next scheduled meeting of the Panel. Until approval has been received the co-optees cannot participate in Panel business.

2.4 A police and crime panel must, in co-opting person who are members of relevant local authorities, secure that as far as is reasonably practicable, the balanced appointment objective is met.

Human Resources

3.1 None directly arising out of this report.

Information Technology

4.1 None directly arising out of this report.

Equalities Impact

5.1 None directly arising out of this report.

Corporate objectives and priorities for change

6.1 None directly arising out of this report.

Other (for example, Health and Safety, Environmental Sustainability, Property and Asset Management, Risk Management and Safeguarding)

7.1 None directly arising out of this report.



POLICE AND CRIME PANEL MEETING

| | |
|-------------------------|---|
| REPORT TITLE | VICTIM SUPPORT AND SAFEGUARDING UPDATE |
| REPORT OF | POLICE AND CRIME COMMISSIONER FOR DERBYSHIRE |
| DATE | 28TH SEPTEMBER 2023 |

1. PUPOSE OF REPORT

For members of the Panel to review a summary of work conducted by the Commissioner in support of delivery against her Victim Support and Safeguarding priority within the Derbyshire Police & Crime Plan 2021-25 over the previous 12-month period.

Appended to this report is a copy of the meeting papers from the Commissioner's Victim Support and Safeguarding Performance Scrutiny Meeting (PSM) (Appendix A) which was held on 11TH July 2023. This provides a detailed summary of work undertaken by Derbyshire Constabulary in respect of this priority.

2. BACKGROUND

Police and Crime Plans are set and published by Police and Crime Commissioners. They are a statutory requirement for all police force areas and were introduced as part of Section 11(1) and (2) of The Police Reform and Social Responsibility Act 2011.

The Commissioner's Derbyshire Police and Crime Plan 2021-25 was launched and supported by the Police and Crime Panel on 15th November 2021.

This paper provides an overview of key work undertaken by the Police and Crime Commissioner in relation to the Victim Support and Safeguarding priority over the most recent 12-month period.

3. INTERIM DELIVERY AGAINST THE VICTIM SUPPORT AND SAFEGUARDING PRIORITY

3.1 Budget for Policing 2023-24

During this financial year, the Commissioner's budget was designed to build on the achievements from the previous year and further strengthen the Constabulary's approach to deliver on the key priorities in the Commissioner's Police and Crime Plan.

Key service enhancements supported by the budget for 23-24 relating to the victim support and safeguarding priority include:

- Over £4.3 million invested in community safety and victim support services
- £4 million planned Investment in crime reporting services plus £1.1 million annual investment over next 10 years.

- Formation of a specialist Rape and Serious Sexual Offences (RASSO) team to increase the number of rape victims that receive justice.
- Creation of Victim Liaison Officers (VLOs) to support the RASSO team.
- New Missing Person and DART Team
- Creation of a Victims App
- Creation of a Serious Violence Unit
- Young People Strategy
- Implementation of Government 10 year Drug and Alcohol Strategy
- Increasing child online protection and investment in the Digital Forensic Unit.
- Recruitment of a dedicated Violence Against Women and Girls (VAWG) co-ordinator

3.2 Key Highlights Surrounding the Victim Support and Safeguarding Priority

Commissioning appropriate top-quality services to support those who are victims of crime and help them to cope and recover.

- More than £170k of extra investment made by the Commissioner in 22-23 to further improve service quality across the general victim service (Derbyshire Victim Services), the countywide Child Independent Sexual Violence Advocacy provision, the county Independent Domestic Violence Advocate service and the Derbyshire Children at Risk of Exploitation Service. In addition, Derbyshire Victim Services has been revitalised with a networking event and awareness campaign launched to promote services.
- Derby Women's Centre has been grant funded over £96,000 from the Commissioner to deliver a range of Domestic and Sexual Abuse services and resources including a Domestic Abuse Support Worker and a trauma-informed 'Teen' support programme.

All victims of crime, regardless of the type of crime and location, being treated fairly and to receive appropriate support from the Force.

- Due to the new commitment for officers to attend every home burglary, victims will receive a greater level of support from the police during the investigation, which ultimately will help bring more offenders to justice.
- Two new Independent Stalking Advocate posts funded by the Commissioner to secure additional Stalking Prevention Orders/restraining orders, provide specialist support gathering evidence and to deliver emotional support.
- Robust contract monitoring process in place to review victim services against their specification and contractual agreement to ensure they are being delivered effectively for residents across Derby and Derbyshire. All services funded by the Commissioner are fully compliant with the Victims' Code of Practice to ensure all victims receive a high-quality service.
- The Commissioner is funding a dedicated locally based Independent Road Victim Advocate to support victims and bereaved family members in Derbyshire. This will be a brand new initiative which hasn't been trialed before in Derbyshire.

Improving support for, and communication with, all victims of crime - including improvement to 101 and 999 systems and online channels.

- A new victims' app is in development to provide victims with critical updates on incidents they have reported to the police and to enable them to access information quickly. The Commissioner is working in partnership with the force on the new tool.
- Through the £20m investment made by the Commissioner, a new Interactive Voice Response (IVR) system has been implemented in the call centre to improve the customer experience.

- More call centre operators and improved technology to better interact with the public through social media are being implemented.

Joint work with police and partners to prevent violence against women and girls.

- The Commissioner led bids to the Home Office's Safer Streets three and four schemes, netting more than £1m in extra funds for the county to be invested into tackling VAWG, neighbourhood crime and ASB.

The round three scheme focused primarily on reducing VAWG related offences in Derby City. Interventions funded by the scheme included the installation of new CCTV, improved street lighting, by-stander training which has been delivered in secondary schools and the development of a Safe Places Project to provide women with a place of refuge when they feel vulnerable or at risk.

The round four scheme focused primarily on reducing ASB and neighbourhood crime in Ilkeston. Interventions funded by the scheme included Automatic Number Plate Recognition (ANPR) cameras, CCTV cameras and property marking kits to forensically mark vehicles and personal possessions within the area.

- Focus groups consisting of women and girls with lived experience of violence/sexual abuse have been facilitated by the Commissioner to inform the Derbyshire VAWG Strategy, launched in 22-23.
- The Commissioner is a member of the Violence Against Women and Girls (VAWG) Partnership Strategic Board and the Commissioner's Office leads in the co-ordination of the multi-partner VAWG Delivery Plan.

- The Commissioner is hosting a VAWG conference on the 22nd September which will aim to feedback on the progress made by partners surrounding VAWG since the introduction of the strategy in 2022.

Providing a proactive approach to reducing re-offending.

- £659k of additional funding secured by the Commissioner to invest in six domestic abuse perpetrator programmes working directly with adults and young people at risk of becoming perpetrators.

These projects include schemes aiming to educate young people at risk of perpetration, interventions focused with young perpetrators of abuse on their parents and carers, whole family group work, one to one intervention, and specific programmes with adult perpetrators focussing on medium and standard risk perpetration.

- Funding provided to rollout further tag devices to those offenders who pose the greatest risk of further offending.
- Further investment will see two additional co-ordinators recruited as part of the Integrated Offender Management team. They will work within the newly created Neighbourhood Acquisitive Crime Team and will focus on monitoring more offenders to aid in reducing re-offending.

A targeted and sustained effort by the police and partners to tackle and reduce knife and violent crime.

- An extra £1m secured by the Commissioner will be targeted in tackling serious violence from 22-23. Funding will be used to establish the first-ever Derbyshire Violence Reduction Unit to grip the issues that matter to the

public such as knife crime and deliver preventative schemes to divert people from offending and reduce the number of victims.

- Conference hosted by the Commissioner with primary and secondary schools across the county and city to improve communication between police and young people, increase support for pupils and gain insight into the prevalence of serious violence and knife crime across Derbyshire.
- The Commissioner's office is a lead partner within the wider Serious Violence Partnership which brings together local authorities, the police, probation, health, fire and rescue services and other agencies to develop a county-wide strategy to combat serious violence.
- Visit from the Anti-Violence Bee made entirely of weapons confiscated from the streets, Derby as part of a national tour. This was used to highlight a powerful message to young people and the community that all forms of violence are unacceptable.

Having a partnership approach to safeguarding children and adults at risk of exploitation and abuse, including online criminality.

- Funding by the Commissioner has been invested into Derby & Derbyshire C.A.R.E.S (Children at Risk of Exploitation Service). The holistic, family-centred service focuses on improving outcomes for children up to 18 years of age who are identified as at risk of being exploited.
- A new operating model implemented within the force has seen the creation of a brand new Protecting Children Online Team to ensure these crimes are dealt with robustly and quickly.

- The 'CEASE' service is being funded by the Commissioner to educate children on Domestic Abuse issues.
- The Commissioner co-funds the 'I-Vengers' programme - a peer-led online safety scheme helping children, parents, staff, governors, and the wider community to stay safe online.

Providing help for all victims of domestic abuse and violence, sexual abuse and violence, harassment and stalking, alongside a robust approach to protection for those at risk and the apprehension of those who commit these crimes.

- A police Stalking Coordinator post has been funded by the Commissioner to secure stalking protection orders to protect victims and help bring more offenders to justice through high-quality police investigations.
- The Commissioner has provided funding for two independent stalking advocates for the county and city. They provide emotional help, safety planning and support through the legal process for victims, housing advice, and assistance in helping to obtain legal orders including Stalking Prevention Orders.
- SV2 – the Commissioner's sexual violence advocacy provider – has been recredited with a 'Quality Mark' after meeting stringent standards in the delivery of Independent Sexual Violence Adviser (ISVA) Services. The Quality Mark reflects SV2's continuing commitment to improve the quality of support it provides through the ISVA service.

Increasing engagement between the police, partners, and members of the public to provide reassurance and encourage the reporting of crime.

- A Neighbourhood Policing Charter was jointly launched by the Commissioner within her first year of office. The Charter sets out the standards the public can expect from the force and includes pledges on officer visibility, willingness to listen to the concerns of residents, a commitment to act quickly on their issues and to ensure every neighbourhood has an identifiable and accessible officer.
- A report was commissioned by the Commissioner from Leaders Unlocked to get feedback from young people on the police and crime priorities and provide a forum for young people to contribute their views.
- Regular engagements and meetings are attended by the Commissioner throughout Derbyshire to continue her ongoing consultation surrounding crime and policing matters and to discuss local concerns. Examples of these meetings include neighbourhood forums, a variety of different resident meetings, including rotary clubs, over 50+ forums, neighbourhood watches and Women Institutes.

Additionally, the Commissioner's annual 'Listening to You' consultation provides continuous feedback to the Commissioner about feelings of safety and fear of crime across Derby and Derbyshire.

4. ATTACHEMENTS

APPENDIX A – Performance Scrutiny Meeting (PSM) paper on Victim Support and Safeguarding.

5. RECOMMENDATION

- i. That the Panel receives the Victim Support and Safeguarding update in relation to progress against the delivery of the Police and Crime Plan 2021-2025

CONTACT FOR ENQUIRIES

| | |
|-------|--|
| Name: | Joe Rhodes-Orwin |
| Tel: | 0300 122 6000 |
| Email | pccoffice@derbyshire.police.uk |

PERFORMANCE SCRUTINY MEETING

AGENDA

| | |
|-------------------------|--|
| DATE OF MEETING | 11 JULY 2023 |
| TITLE OF MEETING | THE COMMISSIONER'S POLICE & CRIME PLAN 2021-2025 - PRIORITY 5: VICTIM SUPPORT AND SAFEGUARDING |
| TIME OF MEETING | 1:30 PM |
| LOCATION | VIRTUAL |
| CONTACT | OFFICE OF THE POLICE & CRIME COMMISSIONER FOR DERBYSHIRE 0300 122 6000 |
| DISTRIBUTION | POLICE & CRIME COMMISSIONER DEPUTY POLICE & CRIME COMMISSIONER CHIEF CONSTABLE DEPUTY CHIEF CONSTABLE ASSISTANT CHIEF CONSTABLES ASSISTANT CHIEF OFFICER (RESOURCES) HEAD OF CORPORATE SERVICES OPCC CHIEF OPERATING OFFICER OPCC HEADS OF DEPTS OPCC COMMUNICATIONS OPCC PERFORMANCE & DATA ANALYST |

| AGENDA ITEM | SUBJECT |
|----------------|---|
| 1. | INTRODUCTIONS |
| 2. | ANNOUNCEMENTS FROM THE COMMISSIONER |
| 3. | ANNOUNCEMENTS FROM THE CHIEF CONSTABLE |
| 4. | THE COMMISSIONER'S POLICE & CRIME PLAN 2021-2025 - PRIORITY 5: VICTIM SUPPORT AND SAFEGUARDING REPORT FROM THE CHIEF CONSTABLE |
| 5. | PUBLIC QUESTIONS ON VICTIM SUPPORT AND SAFEGUARDING |

PERFORMANCE SCRUTINY MEETING

| | |
|-------------------------|--|
| REPORT TITLE | THE COMMISSIONER'S POLICE AND CRIME PLAN 2021-2025 - PRIORITY 5: VICTIM SUPPORT AND SAFEGUARDING |
| REPORT BY | CHIEF CONSTABLE |
| DATE | 11 JULY 2023 |

PURPOSE OF THE REPORT

To provide assurance to the Police and Crime Commissioner that the Constabulary are making progress towards the Commissioner's Police and Crime Plan Priority 5: Victim Support and Safeguarding.

ATTACHMENTS

1. None

RECOMMENDATIONS

To determine if the Commissioner can gain direct assurance that this area of business is being managed efficiently and effectively

CONTACT FOR ENQUIRIES

| | |
|-------|-----------------------------------|
| Name: | C/Supt Hayley Barnett |
| Tel: | 101 |
| Email | pamenquiries@derbyshire.police.uk |

1. OVERVIEW OF THE STRATEGIC PRIORITY

- 1.1. Derbyshire Constabulary has an embedded governance structure to ensure accountability and oversight of Victim Support and Safeguarding. This is via the force's internal Strategic Vulnerability Board, Strategic Fighting Crime Board and Service to the Public Boards, chaired by an Assistant Chief Constable.
- 1.2. Several workstreams have been delivered to ensure that Derbyshire Constabulary has strengthened its position to support and safeguard the vulnerable. This includes making significant progress in response to the force's Child Protection Inspection and PEEL Inspections, which relate to Victims and Safeguarding.
- 1.3. A Strategic Improving Investigations Board has been established, which focuses on improving confidence and capability to deliver quality investigations. To achieve this the Board is focused on improving the identification of vulnerability, delivering focused and proportionate investigations, effective suspect management, excellent victim care and better positive outcomes for victims. A delivery plan has been formed supported by a tactical board that drives progress of key workstreams.
- 1.4. Over the past 12 months the force has continued to work with regional and national teams in preparation for the Victims Bill. To monitor this moving forward a set of metrics is being developed to provide assurance that processes continue to support victims in line with the Victims Bill and changes are working effectively.
- 1.5. The Domestic Abuse Act 2021 changed the status of children in domestic abuse incidents, to recognise them as victims if adversely impacted. In response, this requires appropriate support services to be available to children, this is a right under the Victims' Code and the force is working with partner agencies to understand the true impact of this change.
- 1.6. As part of this, working with partners, the force has focused on improving its information sharing with agencies, revising new processes with local authorities for referrals concerning the adverse impact on children residing within a domestic abuse environment.

- 1.7. Work is underway in collaboration with Children's Services and the Office of the Police and Crime Commissioner (OPCC) to review the services available to children identified as victims under the new Domestic Abuse Act 2021.
- 1.8. A strategic priority has been focused on the introduction of the National Victim Notification Scheme which ensures probation and witness care can work together to quickly update victims of serious crimes on changes to the offender status, for example, released early on licence. These plans have been designed outlining the processes and workflows, with a go live date awaited from local probation office.
- 1.9. The force continues to focus on the Serious Violence Duty, which has been introduced as part of the Police, Crime, Sentencing and Courts Bill. This places a duty on several specified authorities including Police to prevent and reduce Serious Violence.

2. SUMMARY OF ACHIEVEMENTS IN THE PAST 12 MONTHS

- 2.1. The following has been achieved in the past 12 months:
 - Continued roll out of the force Vulnerability Training Programme, which consists of seven modules spanning topics such as safeguarding, child protection, domestic abuse, stalking, rape, and serious sexual offences (RASSO), missing and exploitation, sexting and indecent images of children and vulnerable adults. To date, 1,345 staff have received module 1 training (Safeguarding) and 1,155 staff have received module 2 training (Child Protection). Module 3 (Domestic Abuse) commenced on 6 April 2023 and is due to be concluded on 8 June 2023.
 - Implemented a new force operating model, restructuring several crime functions under a single Crime Directorate. Within this, the force has realigned resources in accordance with demand. This has seen an uplift in investigative capability, which includes investing in vulnerability demand and formations of high-risk domestic abuse, RASSO, missing persons, and serial and repeat functions.
 - The development of the force's approach to quality assurance, developing a Quality Assurance Thematic Testing (QATT) framework which provides

qualitative insights on performance across victim care, investigation strategies, suspect management, and supervisory oversight.

- The formation of an Operational Victims Board which is underpinned by a Force Improvement Plan for victims, which is jointly chaired by the OPCC.
- In 2023 the force commenced a Strategic Victims Board with a new Victims and Witness Policy and Strategy, this links to the Operational Board.
- A nationally funded Special Measures Advocate commenced work within Witness Care in March 2023 and will provide a focus on improving victims, with access to Special Measures.
- The force created new material explaining the Victims' Code of Practice for both victims and frontline officers and staff, together with refreshing guidance on Victim Needs Assessments and Victim Personal Statements.
- The force and OPCC jointly introduced a system giving all victims of crime immediate referrals to victim services and enables information on these services to be automatically emailed to victims to support increased self-referrals.
- Formation of a Serious Violence Board, represented by partners, as part of the wider Safer Communities arrangement. This is chaired by Public Health with an Assistant Chief Constable as Vice Chair. Funding has been allocated by the Home Office to the Police and Crime Commissioner. The Commissioner has agreed to the model of a 'Mini Violence Reduction Unit' to progress work with partners to reduce Serious Violence.

3. SUB-OBJECTIVE 1: ALL VICTIMS OF CRIME, REGARDLESS OF THE TYPE OF CRIME AND LOCATION, BEING TREATED FAIRLY AND TO RECEIVE APPROPRIATE SUPPORT FROM THE FORCE

- 3.1. The force is committed to delivering a consistently good service to all victims of crime, regardless of the crime type and location. Consistency in how victims are treated and updated is central to this and as such a key priority has been embedding the Victims' Code of Practice (VCOP). Training has now been delivered to all frontline officers which has focused on the needs of victims, VCOP,

support from victim services including the 'opt out' changes, how to refer domestic abuse and sexual victims, current victim satisfaction and the use of technology.

- 3.2. The national online learning package on the Victims' Code has been made mandatory and completion is now monitored through appropriate governance boards to ensure all officers are fully up to date with the latest information.
- 3.3. As part of the Victims' Code, Derbyshire moved to an 'opt out' system for victims of crime which are not related to sexual offences or domestic abuse related offences. For those victims within the 'opt out' system a referral is automatically made to Derbyshire Victim Services, who either contact through telephone, text, or letter to offer support in the short and long term. This is monitored through contract monitoring by the OPCC.
- 3.4. Victims of sexual and domestic abuse crimes are still required to consent for referral into victim services. The Victim Care Unit internally support this process and ensure victims are given the option of a single session of support where they have declined referral to Derbyshire Victim Services.
- 3.5. Victims of crime all receive contact in the form of an email with details of their rights under the Victims' Code Of Practice and also details of support services and how to seek help and support.
- 3.6. The table below shows the referrals made to Derbyshire Victim Services.

| | 2019 - 2020 | 2020 – 2021 | 2021- 2022 | 2022 -2023 |
|--------------------------------|-------------|-------------|------------|------------|
| Declined Support | 34,333 | 27,439 | 46,568 | |
| Converted to Yes and referred | 4779 | 3588 | 4618 | |
| Accepted Support and Referred | 8386 | 9814 | 18,105 | |
| General Opt Out Auto Referrals | | | | 48,695 |
| DA/Sexual Offences | | | | 12450 |
| Total Victims | 42,719 | 37,163 | 64,673 | 61,145 |

- 3.7. Surveys are undertaken with victims to monitor the satisfaction levels around support, action and contact alongside overall satisfaction levels, these are

monitored across the force but also down to specific areas to understand any areas of concern and address these.

- 3.8. The force has changed the processes for undertaking Victim Needs Assessment, to a mandatory process both at first point of contact if appropriate and for officers dealing with victims. The process provides a copy of the Needs Assessment to victims once completed. All officers have received information and briefings on what should be included and the reason for the assessment. The Needs Assessment works in conjunction with the tool Threat Harm Risk Investigation Vulnerability Engagement (THRiVE) and specifically targets the victim's needs. Undertaking a Victim Personal Statement is also a continual right under the Victims' Code and a new process for giving victims control of when and how they wish to undertake the process has been launched. All victims should be offered the opportunity to provide a Victim Personal Statement from the outset of a crime. Both of these processes are now monitored through the Governance Board.
- 3.9. The Victims' Code is monitored through a number of performance measures which are reported to the force's Service to the Public Governance Board, chaired by an Assistant Chief Constable. Whilst there are a number of surveys to allow victims to have their say on the level of service, we are also now recording complaints to the force based on the Victims' Code to understand the areas which the force could improve. This learning is reported to the Governance Board with resulting actions monitored through the Board. An operational group sits below this to review how we can improve and drive this work in all areas of the force.
- 3.10. The force has also volunteered to pilot the new national survey process and aim to improve the quality of national data to direct the work of victim strategies.
- 3.11. A Service Improvement Officer attends the National User Insight Group looking at victim surveys and feedback (customer insight). The group aims to discuss and progress an aligned approach, share ideas and best practice. Output from these meetings is being used to align our approach to the national changes around domestic abuse, stalking and harassment, best practice, and some consistency of approach between forces.
- 3.12. The force prioritises its response based on risk, threat, and vulnerability. Established risk assessment processes are used to aid consistency in decision

making. The THRiVE+ model is used to assess incidents at the first point of contact for the level of threat, harm, risk, and vulnerability and extends beyond that to our initial response and continued responsibilities, including investigations.

- 3.13. Staff within Contact Management have recently undergone further THRiVE+ training which now forms part of the rolling training schedule to ensure there is a constant refresh. The force control room is supported by a real time intelligence function, who provide information and intelligence to responders to ensure they have the best information available to them to make informed decisions and dynamic risk assessments when attending calls for service. This supports identifying repeat victims or serial perpetrators.
- 3.14. The force utilises additional risk assessment tools within safeguarding arenas, such as the Domestic Abuse, Stalking and Harassment (DASH) risk assessments for all domestic abuse incidents, as well as the Kent Internet Risk Assessment Tool (KIRAT) for assessing the level of risk posed to children, when responding to online child sexual offending.
- 3.15. The force has focused on improving the quality of its risk assessments to better safeguard victims of domestic abuse through the introduction of the Domestic Abuse Review Team (DART). The DART consists of dedicated officers who are enhanced risk assessed trained and who now undertake secondary risk assessments of all domestic incidents. This provides consistency and objectivity when undertaking such reviews and considers cumulative risk through research, as opposed to assessing incidents in isolation. Furthermore, such assessments are being undertaken within service level agreements, with unmet demand having been reviewed and progressed.
- 3.16. The force has focused on improving its information sharing with partner agencies, revising new processes with the local authorities, in respect of referrals concerning the adverse impact on children residing within a domestic abuse environment, as well as online child protection cases. This ensures information is shared at the earliest opportunity to ensure the focus is on safeguarding and better outcomes for children.
- 3.17. The force has established quality assurance measures, both in the Contact Management Centre in relation to its application of THRiVE+ as well as across

investigations through a newly formed Quality Assurance Thematic Testing framework (QATT), launched in April 2023, which includes the application of appropriate risk assessments as well as effective crime prevention and evidence preservation at the first point of contact.

- 3.18. The force has improved the way in which it captures an auditable record for the decision and reasons victims are withdrawing from an investigation. This is through the adoption of new workflows, which prompt data capture in this area, compliance is monitored by new data reporting and QATT analysis, which is being monitored through the force's Strategic Improving Investigations Board, which reports to Fighting Crime and Service to the Public Governance Boards.
- 3.19. When a victim wishes to withdraw from an investigation once within the court system, witness care work closely with victims to ensure they are supported and work with officers to clearly record the wishes of the victim.
- 3.20. Operation Hampshire is the force's response to instances where police officers and staff are victims of crime in the course of their duties. Areas of focus remain on improving awareness across the organisation regarding expectations. Some key areas of focus include keeping internal victims updated and ensuring statement taking is undertaken independently. Nationally Operation Hampshire has developed a training package to improve education and consistency. This is currently delivered to new recruits and new supervisors' course, with plans to present at the force's Training Commissioning Group for endorsement to roll out across the wider force.
- 3.21. Aligned with Operation Hampshire, crimes against staff and police officers are reported monthly within the criminal justice process to ensure the courts are aware of the case. This report is also used by the Police Federation and Staff Associations to ensure ongoing support is available for officers and staff throughout the life of the investigation.
- 3.22. An example of where Witness Care supported a victim, concerned an offence of ABH. This was understandably an incredibly traumatic experience for the victim but also for their partner who fortunately found them in their driveway. The first hearing was listed in November 2019 and the defendant entered a not guilty plea.

Due to the impact of the pandemic, the trial was significantly delayed and only went ahead two and a half years later after six adjournments at the Crown Court.

3.23. Throughout this time the Witness Care Officer had over 30 episodes of correspondence with the victim and their partner and remained a constant support to them over a 28-month period before their case got to trial in the Crown Court. The family sent the following in to Witness Care:

3.24. 'I just want to say thank you so much for all your help over the last 28 months. I know none of us got the opportunity to get what we wanted out of this but I honesty do not think we could have got through this without your wise calm and collected words. You have literally been there every step of the way with advice and just a person to rant too as well. We just want to express our thanks as we do not know how we would have gone through it without such a great person on the other end of the phone. Thank you so much.'

4. SUB-OBJECTIVE 2: IMPROVING SUPPORT FOR, AND COMMUNICATION WITH, ALL VICTIMS OF CRIME – INCLUDING IMPROVEMENT TO 101 AND 999 SYSTEMS AND ONLINE CHANNELS

4.1. All victims of crime should receive contact from the officer in the case every ten days as per guidance and protocols issued through the force to officers. This contact should be in a format as agreed with the victim and can be text message, phone call or letter. When an officer is off sick or abstracted from their duties, the Sergeant may choose to reallocate the crime dependent upon the nature and victim wishes. The Sergeant manages this process with their own team through workload checks.

4.2. Victims of crimes whose cases have been sent to the Magistrate's Court will receive contact from Witness Care two weeks prior to their first hearing, immaterial of whether this is for a guilty or not guilty plea. The victim remains with the same dedicated case worker throughout their journey and will be regularly contacted in line with Victims' Code of Practice and their own requirements until the case is sentenced/finalised at court. Victims are updated on the outcome of the court hearing by Witness Care if they are not present.

- 4.3. The force is in the process of securing funding for the development of a Victims' App, the business case is completed. The force held a market event to enable companies to showcase how they could respond to the brief of the Victims' App. The App will be significant for victims and so the force will be sharing details with the Home Office to support national best practice. The Victims' App will allow direct access and contact through a chat portal for those victims whose cases are within the court system.
- 4.4. The force has recently re-written the grading policy to ensure we have a process whereby we can measure the response times of police officers to all incidents. This has added a grade in to allow for appointments to be created for some priority incidents which can be dealt with by appointment. There is an option to use telephone or video calls for those appointments. A new Incident Management Team, consisting of one sergeant and eight officers, has been created and they will deal with all the Domestic Abuse Incidents within those appointments to ensure there are no delays in addressing risk.
- 4.5. The force is currently exploring the progression of a Crime Management Unit which is in the early stages. They will undertake the validation of crime recording with the aim of freeing up time for operators to ensure victims receive a call back when officers have not arrived.
- 4.6. Officers are deployed to all dwelling burglaries, on attendance officers will give crime prevention advice and complete a crime report. The completion of a crime report automatically refers the victim, to victim services who then contact the victim by phone to offer support and advice short and long term.
- 4.7. The force is working on a product known as Video Sign 101 to enable deaf victims of crime to engage directly with officers. We are also working with victim services to ensure they also can communicate with the deaf community.
- 4.8. A new operating model has been in place since 27 February 2023 which introduced Performance and Demand Managers to assist with monitoring performance across the Contact Management department and ensuring resources are moved to meet demand. There is also an increase in establishment at supervisor level, providing increased capacity to support operators. In addition, the introduction of dedicated functions such as training and recruitment and

resource planning prevent the need to abstract operators, therefore providing more capacity to service demand. There remain some operators who are committed to training given two large intakes last year. An increase in established operator numbers and removal of the vacancy gap has led to an ability to better service 999s leading to a continued improvement in that area, with the Service Level Agreement regularly being met.

- 4.9. The force has introduced a Most Appropriate Agency Policy which ensures the public get the right person for the right care rather than a police officer regardless of the issue. This has had the additional benefit of saving over a thousand hours per month of officer time and numerous hours of operator and dispatcher time within Contact Management.
- 4.10. The force in conjunction with partners has also introduced a Mental Health Triage car. This is formed of a police officer and a Community Psychiatric Nurse who deal with mental health incidents which would previously have been attended by a police officer. This results in better care for individuals. There is a long-term plan working with our partners for policing to move away from these incidents so they can be dealt with by the appropriate professionals.
- 4.11. The force is currently going through the tender process to replace the current incident management system 'ControlWorks', with an improved system which will better support policing needs.
- 4.12. There has also been approval as part of the new operating model to introduce an expanded dedicated digital contact function in line with societal trends and needs.
- 4.13. In December 2022, an Interactive Voice Recognition (IVR) system was introduced to divert some calls away from operators to the appropriate response. This has been reviewed and some changes are being made to ensure it meets the needs of the public.
- 4.14. The below table outlines 999 performance data for the past four years, specifically the number of calls, average ring time, calls answered in 10 secs, abandonment rate. Performance remains high when compared with other forces. The force is currently fifth nationally.

| Period | Number of Calls | Average Ring Time | Calls answered in 10 seconds | Abandonment rate |
|---------------|------------------------|--------------------------|-------------------------------------|-------------------------|
| 2019/20 | 152,944 | 8 seconds | 103,633 | 0.9% |
| 2020/21 | 138,575 | 6 seconds | 102,695 | 0.7% |
| 2021/22 | 167,358 | 7 seconds | 124,510 | 0.56% |
| 2022/23 | 173,607 | 7 seconds | 147,409 | 0.6% |

- 4.15. Below outlines 101 performance data for the past year, specifically detailing the number of calls, average ring time (triage and 101), calls answered in 60 seconds, and abandonment rate. The dip in performance in November is attributed to a move to a period of testing the Interactive Voice Recognition (IVR) system before launch.

| Period | Number of calls | Average ring time Triage | Average ring time CW 101 | Answered in 60 seconds % | Abandonment rate % |
|---------------|------------------------|---------------------------------|---------------------------------|---------------------------------|---------------------------|
| Apr-22 | 21597 | 0:00:39 | 00:05:28 | 59.50 | 9.26 |
| May-22 | 23098 | 0:00:49 | 00:06:15 | 54.39 | 10.23 |
| Jun-22 | 22716 | 0:01:21 | 00:07:55 | 45.71 | 13.50 |
| Jul-22 | 22593 | 00:01:15 | 00:08:47 | 46.81 | 14.29 |
| Aug-22 | 22114 | 00:01:37 | 00:09:56 | 41.78 | 16.73 |
| Sep-22 | 20905 | 00:01:35 | 00:08:29 | 45.63 | 13.87 |
| Oct-22 | 21598 | 00:01:20 | 00:08:08 | 46.55 | 13.04 |
| Nov-22 | 20621 | 00:01:20 | 00:14:50 | 53.51 | 9.45 |
| Dec-22 | 12647 | 00:00:53 | 00:03:39 | 53.84 | 14.06 |
| Jan-23 | 14888 | 00:01:00 | 00:02:49 | 55.57 | 11.15 |
| Feb-23 | 15187 | 00:00:59 | 00:04:15 | 49.90 | 10.33 |
| Mar-23 | 17266 | 00:00:54 | 00:03:26 | 55.58 | 8.95 |

- 4.16. There remains a number of challenges in measuring 101 data due to three systems being used within force to answer calls. Options are being explored to overcome this.

5. SUB-OBJECTIVE 3: COMMISSIONING APPROPRIATE TOP-QUALITY SERVICES TO SUPPORT THOSE WHO ARE VICTIMS OF CRIME AND HELP THEM TO COPE AND RECOVER

- 5.1. The force works closely with Derbyshire Victim Services, the force attends regular contract monitoring meetings where any issues are dealt with swiftly. Victim Support Services are commissioned by the Police and Crime Commissioner, working in collaboration with the force to provide the best seamless support to victims.
- 5.2. Daily reports are run to review missing data sources and improve subsequent collection. This is a standing agenda item within the Service to the Public Governance Board to ensure the force has continual oversight and continues to improve in this area. The force is reviewing the use of technology to ensure this information is recorded without exception.
- 5.3. QATT is also being used to help check the quality of data being recorded by officers and inform improvement activity. The force now has a dedicated Governance Board (Service to the Public), which is bringing together the learning, emerging trends and undertaking horizon scanning. The Governance Board is supported by an Operational Board which is co-chaired with the OPCC for which there is a joint action plan and strategy for victims and witnesses. The force and OPCC victims leads meet regularly and review requirements to move the force forward.
- 5.4. The force is establishing a victim's voice group to assist in the development of the Victim's App. The Victims' App once launched will enable targeted surveys to be undertaken according to emerging threats and trends, whilst providing the ability for a live time review of the service they are receiving.
- 5.5. Victim champions have been identified who meet regularly to ensure supporting guidance is up to date and readily available across all areas. They use a dedicated Teams channel for discussion and sharing of best practice and new ideas. The new Derbyshire Victim Services website has been shared across the partnership network and has been made available via mobile data terminals for improved eased of access.

- 5.6. The force provides victims with information on how to self-refer to Derbyshire Victim Services in all victim letters and through the dedicated initial email explaining who they should contact and how.

6. SUB-OBJECTIVE 4: JOINT WORK WITH POLICE AND PARTNERS TO PREVENT VIOLENCE AGAINST WOMEN AND GIRLS

- 6.1. Derbyshire Constabulary continues to make progress in line with its Violence Against Women and Girls (VAWG) delivery plan, aligned to the national three pillars: Building Trust and Confidence, the Relentless Pursuit of Perpetrators and Safer Spaces. A tactical working group is well established and takes a leading role in coordinating activity.
- 6.2. Analytical capability is utilised to understand the nature and scale of VAWG and to identify threats, such as high harm perpetrators. This includes bespoke dashboards, problem profiles and use of tools such as the Essex Harm Index, which informs the identification of high harm cohorts for which the serial and repeat team focus upon. Collectively, this seeks to ensure cumulative risk is considered as opposed to incidents in isolation, as well as providing insight to the force and wider partnership on VAWG related offending across Derbyshire.
- 6.3. Preventative action spans across all three aforementioned pillars and the force is proactively engaged with statutory and non-statutory agencies. This ranges from educational inputs, joint operational activity, positive disruption, and enforcement, to meeting our statutory safeguarding responsibilities for early interventions. For example, Operation Keepsafe, a partnership test purchase operation, focusing on raising awareness of the risk factors and how to spot the signs of sexual and criminal exploitation across the hospitality sector which ran throughout January with success.
- 6.4. A clear focus is on improving the quality of investigations into VAWG offences. The Strategic Improving Investigations Board has been established, chaired by the Head of Crime, and is focused on improving the quality of investigations to achieve the best results for victims.

- 6.5. A noticeable update relates to Rape and Serious Sexual Offences (RASSO). In January 2023, the force established dedicated RASSO investigation teams. These functions are working closely with the Crown Prosecution Service, EMSOU Forensic Services and survivor support services, developing our approach to RASSO in line with national best practice under Operation Soteria. In respect of performance, the force is seeing a 44% increase in referrals to Crown Prosecution Service for early advice and is below the national average (346 days) taken to charge an offender, with performance currently at 234 days.
- 6.6. The force is regularly utilising available training material to inform VAWG related investigations. Key personnel attend appropriate training events, including those delivered through the College of Policing (for example Operation Modify: a digital spotlight on VAWG), as well as undertaking e-learning such as Operation Soteria Masterclasses, which is focused on improving the quality of investigations within RASSO offending. Feedback from such events is informing internal training provision, which is captured and driven through portfolio delivery plans.
- 6.7. One such area relates to the development of its vulnerability training programme, which consists of seven modules spanning topics such as safeguarding, child protection, domestic abuse, stalking, RASSO, missing and exploitation, sexting and indecent images of children and vulnerable adults. As highlighted, to date, 1,345 staff have received module 1 training (safeguarding) and 1,155 staff have received module 2 training (child protection). Module 3 (domestic abuse) commenced on 6 April 2023 and is due to be conclude on 8 June 2023.
- 6.8. Further detail in respect of VAWG progress will be provided at the next VAWG PSM in November.

7. **SUB-OBJECTIVE 5: A TARGETED AND SUSTAINED EFFORT BY THE POLICE AND PARTNERS TO TACKLE AND REDUCE KNIFE AND VIOLENT CRIME**

- 7.1. The force is committed to targeting and tackling knife and violent crime. The number of knife crime offences for the last four years is as follows. These figures are inclusive of any offences where the weapon has been recorded as sharp or

bladed, or where the offender is reported to have used a sharp instrument. The offences within this include violence with injury, robbery, violence without injury, rape and sexual offences and homicide: This includes possession of sharp instruments including knives but not offensive weapons, e.g. a baseball bat.

| | |
|---------|-----|
| 2019/20 | 888 |
| 2020/21 | 782 |
| 2021/22 | 822 |
| 2022/23 | 819 |

- 7.2. Derbyshire Constabulary have created the Board Game 'Shattered' which has been rolled out throughout schools in the County. The local SNT are responsible for delivering the input at the request of the school. The game concentrates on decision making and consequences and aims to instruct children of the dangers of carrying a knife and the importance of good decision making.
- 7.3. The Serious Violence Tasking meeting also works to prevent knife crime through interventions with those individuals who are on the periphery of violence in addition to those who are already actively involved. Various mentoring schemes are used to refer people, including children to work with them to reduce their likelihood of becoming involved. Visits are also made to individuals who have intelligence linked to them about carrying knives.
- 7.4. Derbyshire Constabulary takes part in Operation Sceptre, the national intensification week tackling knife crime, held twice a year. During that time numerous engagement events take place amongst the community including at schools, universities, parks etc in order to educate on the dangers of knife crime.
- 7.5. The Force Lead for Serious Violence and Knife Crime has delivered presentations to safeguarding leads and Headteachers at the Commissioner's Schools Engagement Events across the County to inform education partners about the work that goes on, signs to look for and how to act to prevent issues.
- 7.6. New police students initially receive a full day's training regarding Stop and Search. This is half classroom-based covering legislation and half practical exercises which

is pass or fail. This is reinforced during their Police and Public Safety Training where there are specific stop and search practical role plays where weapons are hidden on the subject. There is further reinforcement through specific safety training involving knife threats.

7.7. The data for the number of searches for weapons the last 4 years is as follows.

- 2019/20 = 214. 187 No further action (NFA), 20 arrests, 4 police discretionary resolution, 3 voluntary attendance
- 2020/21 = 272. 249 NFA, 20 arrests, 3 voluntary attendance
- 2021/22 = 391. 352 NFA, 31 arrests, 1 police discretionary attendance, 2 community resolution
- 2022/23 481. 446 NFA, 27 arrests, 1 police discretionary resolution, 4 voluntary attendance, 1 community resolution, 2 caution

7.8. The table below is taken from the crime recording dashboard of all crime in Derbyshire where crimes have been recorded as being with or without injury regardless of the offence type. Examples of violence without injury are varied and include offences such as common assault but also more serious offences including kidnap and false imprisonment. Examples of violence with injury would include causing Grievous Bodily Harm but also lower-level assaults such as Actual Bodily Harm, and other offences such as possession of a firearm with intent to danger life and administering poison. This is different to the definition adopted by the Derbyshire Serious Violence Board when tackling specifically, serious violence which is 'Violence resulting in, or with potential to result in, significant injury with or without weapons. The definition includes crime groups of robbery, violence with injury (GBH and above, any offence involving a knife and homicide)'. The Derbyshire definition does exclude a number of crime types, namely Sexual violence, domestic abuse, modern slavery, and human trafficking. This is because there are other strategies and governance structures which cover those crime types.

| Period | Violence with injury | Violence without injury |
|---------|----------------------|-------------------------|
| 2019/20 | 10,579 | 10,471 |
| 2020/21 | 8,581 | 11,015 |
| 2021/22 | 9,241 | 14,404 |
| 2022/23 | 9,012 | 14,031 |

- 7.9. The Serious Violence Board has been set up in conjunction with other specified authorities to implement the requirements of the Serious Violence Duty. A decision has been made to develop a mini 'Violence Reduction Unit (VRU)' and employ a further Police Serious Violence Coordinator. The job descriptions have been completed and the coordinator role is already out to advert. Sub-groups have been set up to manage each specific area, for example, finance and community engagement etc to ensure all areas are progressed. The VRU is being funded via the Commissioner and interventions are being commissioned by the OPCC as part of the partnership.
- 7.10. The force is tackling its repeat and serial offenders as part of the Managing Offenders Strategy, which is underpinned with a delivery plan led by a Detective Superintendent. This is governed through the force Strategic Improving Investigations Board which reports into the force's Strategic Fighting Crime Board.
- 7.11. The force has also introduced a new Repeat and Serial Team to tackle those who cause repeated harm within our communities. A cohort of 40 offenders has been identified through analysis, which includes violent offenders. This team was implemented in January 2023 and is already seeing positive outcomes in terms of reducing outstanding suspects across the force, with 95 suspects actively apprehended within its first month.
- 7.12. A Civil Orders team works alongside the Repeat and Serial function, and forms part of the force's preventative work to reduce further re-offending through seeking additional control measures for victims through Civil Orders, such as Domestic Violence Protection Notices (DVPN) and Stalking Prevention Orders (SPO). The

team also drive the robust policing of such Orders, pursuing breaches when they arise.

- 7.13. Operation Wintershield was an operation which was conducted force wide over the winter months to provide a tactical response to Serious Violence. Analysis was completed to provide Local Policing Unit (LPU) Inspectors with hotspot areas which were graded red, amber, and green. They were then provided tactical options to respond. This resulted in an increase in stop searches, several arrests, and items of intelligence. The newly formed Serious Violence Tasking process which is held fortnightly and attended by numerous partners now takes on that system with tactical analysis being completed and a product delivered at tasking. This is chaired by a Detective Chief Inspector and Problem Management Plans are developed and progressed as a result.

8. SUB-OBJECTIVE 6: HAVING A PARTNERSHIP APPROACH TO SAFEGUARDING CHILDREN AND ADULTS AT RISK OF EXPLOITATION AND ABUSE, INCLUDING ONLINE CRIMINALITY

- 8.1. Vulnerability is identified through a variety of means, including information sharing with partner agencies, undertaking appropriate risk assessments along with tactical and strategic analysis to identify emerging risk and trends. These are effectively managed across force wide tasking mechanisms, which prioritise and allocate resources accordingly to ensure the most appropriate response.
- 8.2. The force has invested in its analytical capability, and dashboards now provide capability for frontline teams and managers in identifying trends, hotspots, and vulnerabilities such as repeat victims.
- 8.3. The force has dedicated functions to respond to high-risk cases that require a specialist response. These include high-risk Domestic Abuse teams, Serial, Repeat and Civil Orders Unit, Rape, and Serious Sexual Violence (RASSO) teams, Child Investigation Teams, Protection Children's Online Teams, Missing and Exploitation Units, Management of Sexual and Violent Offenders (MOSOVO) teams, and Safeguarding Coordination Hub (SCH).

- 8.4. These specialist units work together with neighbourhood officers to safeguard vulnerable adults and children through appropriate briefings, joint visits, operations, and intensification initiatives. For example, a recent operation focused on responding to reports of a suspected human trafficking and exploitation incident. Neighbourhood officers and exploitation teams formed part of a multi-agency response to ascertain the circumstances, which although confirmed no exploitation, effectively led to the safeguarding of vulnerable adults.
- 8.5. The force has established multi agency arrangements with the City and County Adult and Children Safeguarding Boards. The force is a proactive member of the associated governance boards, at a strategic and tactical level. The partnership focuses on putting in place preventative and early interventions, sharing information, identifying children at risk, undertaking joint risk assessments, and producing safeguarding plans. The partnership also has systems in place through local de-briefing and statutory reviews to identify lessons learned embedding these into working practices.
- 8.6. The force's Safeguarding Coordination Hub (SCH) is a key structure in the effectiveness of multi-agency working arrangements as they enable the timely and effective sharing of information, so decisions are not made in isolation, but are enriched by input from all agencies. Staff have returned to co-locating following Covid, which has further strengthened partnership arrangements.
- 8.7. The force has established processes for sharing information and making relevant referrals to partners. Internally, all safeguarding concerns are submitted into SCH via Public Protection Notices (PPNs). These are assessed and escalated where appropriate, which initiates strategy meetings where multi-agency information is shared to identify any hidden vulnerabilities or need for intervention.
- 8.8. During 2021-2023, the force reviewed its operating model and restructured these functions under a Crime Directorate. Within this, the force has realigned resources in accordance with demand. This has seen an uplift in investigative capability, which includes investing in vulnerability demand. An additional six supervisors and 46 investigators have been aligned across high-risk domestic abuse and RASSO functions, two supervisors and 16 investigators within child protection, including

online child protection as well as resources into new teams such as missing persons, serial and repeat and the safeguarding coordination hub.

- 8.9. Demand will continue to be assessed annually, to ensure that capacity and capability is appropriate to meet operational requirements. This is driven through the Force Management Statement which is a self-assessment that Chief Constables prepare and give to HMICFRS each year, which is underpinned by an Organisational Risk Assessment (ORA), which in turn links to the force's annual planning seminars for future planning.
- 8.10. The force has a Child Protection Delivery Plan, led by a Detective Superintendent, which is governed through the force's strategic Vulnerability Board, chaired by an Assistance Chief Constable. In addition, the force has a specific delivery plan in response to the His Majesty's Inspectorate of Constabulary and Fire and Rescue Service (HMICFRS) Child Protection Plan, in which progress is monitored through the same Board along with the Chief's Assurance Board.
- 8.11. The force has developed a strong investigative capability to protecting children online, with embedded information sharing practices to ensure safeguarding is at the heart of the team's activity. Since changes to the force's Protecting Children Online Team in May 2022, this function now progresses over 450 cases per annum and, working with partners, have safeguarded more than 400 children linked to individuals arrested.
- 8.12. Currently work is underway to refocus the Partnerships Online Harm Board, which brings together the various forms of online criminality with a clear focus on safeguarding across the different types of criminality.
- 8.13. The force's Digital Forensics Unit (DFU) provide in-house capabilities to undertake forensic examination of digital devices. The force has seen investment in this area to maintain accreditation, improve submissions, as well as reduce unmet demand. Since August 2022, force performance has seen a 49% reduction in unmet demand. The force has also bolstered its efforts to resolve remaining cases, particularly those relating to indecent images of children, through securing outsourcing provision. It is anticipated that backlogs will be within normal tolerance levels by August 2023. Kiosk provision, based locally, also support local officers to

undertake analysis when obtaining and analysing available material and evidence in investigations.

- 8.14. The force has improved its response to missing person and exploitation investigations. A dedicated team now coordinates the force's response to missing persons, co-located with the force's exploitation units. Working practice is now aligned to Authorised Professional Practice (APP). Partnership risk assessment tools for identifying risk of Child Sexual Exploitation (CSE) and Child Criminal Exploitation (CCE) have been refreshed, now recognising the different indicators between CSE and CCE. Philomena protocol which is a national scheme encouraging agencies, carers, guardians, family, and friends to record vital information which can be used in the event of a vulnerable young person going missing have also been embedded, which focus on close working the care homes, setting preventative and response plans in the event of a missing report. These were all key areas of focus to ensure multi- agency arrangements are effective.
- 8.15. Since implementation, the force has seen an overall 12% reduction of repeat missing persons, and a 48% reduction in children missing from care, 24 additional county lines identified, disrupting 12 and significantly thwarting those remaining, resulting in over 50 arrests, 24 children safeguarded, 20 offenders remanded to court and the seizure of large-scale drugs to the value of £250,000.
- 8.16. In addition, a County Lines Coordinator is also embedded within the Exploitation Team who focus on links with the National County Lines Coordination Centre (NCLCC) and proactively contribute to coordinating the force's responses to County Lines Intensification Weeks. Derbyshire Constabulary supported the latest national week of action during February 2023, which resulted in eight warrants, 15 arrests, Class A and B drugs seized and 10 weapons recovered, 18 children safeguarded, eight adults safeguarded, preventative activity, including over 4,000 children warned about County Lines, and both Derby County Football Club and Chesterfield Football Club supporting the delivery of preventative messages through 'Spot the Signs' campaign.
- 8.17. During the last 6 months, the force has refreshed its Serious Organised Crime and Exploitation (SOCEX) delivery plan, aligned to the '4P' delivery framework. Led by

a Detective Superintendent, this reports into the force's Fighting Crime Strategic Board, chaired by an Assistant Chief Constable. The four strands are:

- **Pursue** offenders through prosecution and disruption.
- **Prepare** for when serious and organised crime occurs and mitigate impact.
- **Protect** individuals, organisations, and systems from the effects of serious and organised crime.
- **Prevent** people from engaging in serious and organised crime

8.18. A newly formed Serious Organised Crime and Exploitation (SOCEX) tasking, focuses on tackling strategic risks across this portfolio by working in partnership and is underpinned by a strategic problem profile. A Tactical Partnership Tasking Board sits beneath this, focused on developing and progressing actionable intelligence. Both boards are represented by statutory and non-statutory partners, prioritising and coordinating partnership activity when tackling serious organised crime, including child and adult exploitation, across the county.

8.19. Work to prevent exploitation is embedded within the 4Ps plan. For example, Operation Makesafe, a partnership test purchase operation, focusing on raising awareness of the risk factors and how to spot the signs of sexual and criminal exploitation across the hospitality sector ran throughout January with success. It identified a number of hotels in Derbyshire that fell short of their commitment to Modern Day Slavery, Human Trafficking and Exploitation, the operation resulted in some targeted intervention and feedback to the specific hotels identified.

9. **SUB-OBJECTIVE 7: PROVIDING HELP FOR ALL VICTIMS OF DOMESTIC ABUSE AND VIOLENCE, SEXUAL ABUSE AND VIOLENCE, HARASSMENT, AND STALKING, ALONGSIDE A ROBUST APPROACH TO PROTECTION FOR THOSE AT RISK AND THE APPREHENSION OF THOSE WHO COMMIT THESE CRIMES**

9.1. As mentioned, the force has dedicated functions to respond to high-risk cases that require a specialist response these are the Serial, Repeat and Civil Orders Unit, Child Investigation Teams, and Protecting Children Online Teams which relate to

domestic abuse and violence, sexual abuse and violence, harassment and stalking include, high-risk domestic abuse teams, rape, and serious sexual violence (RASSO).

- 9.2. These functions consist of both uniform and detective resources and undertake complex and multi-faceted investigations, ensuring that evidence is secured promptly to enable the pursuit of justice for victims.
- 9.3. High-risk domestic abuse and RASSO functions are co-located with Independent Domestic Violence Advisers (IDVAs), Independent Sexual Violence Advisers (ISVAs) and Child Independent Sexual Violence Advisers (CHISVAs) that ensure appropriate care and support for victims. The Commissioner has recently commissioned an outreach IDVA for the City to improve engagement with African and South Asian Communities. Recruitment is ongoing for Victim Liaison Officers who will join the RASSO Investigation Teams, to focus on improving trust, confidence, and engagement levels with victims of sexual abuse. This ensures victims are appropriately supported throughout the Criminal Justice System.
- 9.4. In addition to this, frontline officers have received refreshed training on VCOP. This training focused on the needs of victims, VCOP, support from victim services including the 'opt out' changes, how to refer domestic abuse and sexual offences, current victim satisfaction and the use of technology.
- 9.5. The Serial, Repeat and Civil Orders function provides additional capability when maximising the use of preventative Civil Orders that offer additional control measures to protect victims. This includes Domestic Abuse Protection Notices, Sexual Harm Prevention Orders, Sexual Risk Orders, Stalking Protection Orders, Female Genital Mutilation Protection Orders, Forced Marriage Protection Orders as well as managing the Domestic Violence Disclosure Scheme.
- 9.6. The Stalking Coordinator also provides additional focus on ensuring referrals, support and additional Orders are considered to protect victims. A focus has been placed on improving our uptake on Stalking Prevention Orders, which has been incorporated within the force's vulnerability training. Current performance sees Stalking Prevention Orders granted in 6.54 cases per 1,000 reported stalking offences year to date. This is an increase from the previous 1.9 cases per 1,000 cases during the previous year. The obtaining of Stalking Prevention Orders can

be used for both Domestic Abuse and Non-Domestic Abuse stalking occurrences and can be applied for at any point during the investigation, including at point of charge. In cases that a Stalking Prevention Order has been applied for at point of Charge then the Court may grant alternative Civil Orders, such as Restraining Orders, in respect of Domestic Abuse.

- 9.7. Since the restructure to the Crime Directorate, performance is being closely monitored to understand the impact. Initial observations are:
- Workload pressures within high-risk domestic abuse and child investigations teams are reducing, resulting in improved suspect management and better outcomes for victims.
 - Sustained enforcement rates for online child protection cases, with a reduction in case backlogs within Digital Forensics Unit beginning to see improvements in the timeliness of ongoing case management.
 - The Serial, Repeat and Civil Orders functions have improved working processes and practices in relation to suspect management, with the team seeing a positive effect with 95 suspects actively apprehended within its first month.
- 9.8. Demand within RASSO teams present a risk in respect of capacity. This has been mitigated by a further uplift in supervision, from four Detective Sergeants to eight Detective Sergeants. In addition, vacancy levels within these functions are being reduced through the support of aligning officers from the Detective Constable Degree Holder Entry Programme (DHEP) cohort to work alongside investigators for additional resilience.
- 9.9. More generally, an ongoing challenge relates to vacancies within the Crime Directorate, which currently consists of 30 detectives and 50 police constables. The overall establishment for the Crime Directorate is 527. The force is currently focused on attracting, recruiting, and training detectives across these functions. This focuses on three entry routes, that is, a police constable to detective constable pathway, direct entry detective route and detective staff investigators. Currently, the force's detective vacancy gap sits at 31 detectives. The force has plans to reduce this through the pathways mentioned, with 32 direct entry detectives

currently undergoing training or placements within uniform postings as part of their development. Also, recruitment is scheduled for a further 52 Detective Constables and 37 Detective Staff Investigators in 2023 and 2024, all of which provides appropriate succession planning to address anticipated staff movement. Plans are currently being developed to professionalise the tutorship provision to support the effectively and swift development of trainee detectives. It is worth noting that the force is at its new Uplift establishment, but the recruitment of detectives has relied upon new officers completing their training before others can be moved into detective posts, hence the lag between new joiners and filling these detective vacancies. Detective retention and recruitment is a national issue, for which a Chief Officer has been assigned, under which national working groups have been established to start addressing the issues all forces are facing.

- 9.10. In November 2021, the force introduced a Domestic Abuse Review Team (DART). As mentioned, the purpose of the function is to undertake secondary risk assessments of all domestic incidents, considering cumulative risk through research, and ensure appropriate escalation to a Multi-Agency Risk Assessment Conference (MARAC). Since its inception, DART have reviewed more than 21,000 DASH PPNs. The team have focused on improving performance in understanding the voice of the child, when considering wider risks to children adversely impacted by domestic abuse. Positively, performance has improved from 22% to 65% compliance, ensuring that those at risk are referred for support and ongoing safeguarding. Also, such assessments are being undertaken within service level agreements, with unmet demand reviewed and progressed.
- 9.11. Work has progressed with partners to refresh the standard operating procedure for making referrals. This is quality assured through the Derby and Derbyshire Children's Safeguarding Partnership (DDSCP) with regular audits and feedback loops regarding the appropriateness of referrals. A review is underway to assess the impact of these changes, and the Partnership acknowledge further work is still required.
- 9.12. In relation to the force transition from Domestic Abuse, Stalking and 'Honour'-based Violence (DASH) to Domestic Abuse Risk Assessment (DARA) risk assessment tool, the force continues to monitor development closely and prepare

for such changes. Updates nationally indicate adoption within the East Midlands region is anticipated in 2025.

- 9.13. The force's Sexual Assault Referral Centre (SARC) is available for adults 24 hours a day, all year and there are arrangements with Queen's Medical Centre, in Nottingham, to provide a paediatric SARC provision (P-SARC) for victims under 18.
- 9.14. Victims can self-refer to SARC and access a range of support services from the centres. All victims are asked for consent with referrals made to the service which can best meet their needs, this is also something which can be agreed between services with the victim to ensure they have one path of support.
- 9.15. Partnership arrangements, in particular MARAC, are established to effectively monitor and manage high-risk domestic abuse. Information sharing across agencies takes place to ensure shared situational awareness of risk and coordinated activity, from safety plans to additional interventions.
- 9.16. Derbyshire MARAC is co-funded by both City and County Local Authorities the Integrated Care Board (ICB) and Derbyshire Constabulary, who employ an independent chair and administrative function. Derbyshire holds four MARAC multiagency conferences per month, which discuss approximately 120 cases.
- 9.17. Key learning from Domestic Homicide Reviews included adopting a professional curiosity, increasing the use of accumulated information when deciding risk and action and improving Derbyshire's approach to MARAC to take into consideration repeated incidents of domestic abuse. Developments in DART and the inclusion of an additional MARAC Coordinator help address these recommendations. A recent peer reviewed by Safelives, a National Charity and lead for MARACs, stated that 'Derbyshire has a good MARAC Arrangement but could improve by dealing with some admin outside of the Conference meeting'. This advice has been developed into a MARAC steering group seeking ways to improve the process and increase the number of victims requiring multi-agency support.
- 9.18. In respect of building professional curiosity, the force has developed a bespoke vulnerability training programme, which is supporting building knowledge and understanding of risk indicators, and what appropriate action to take in the circumstances.

- 9.19. To quality assure our approach to rape investigations, the force has an established rape scrutiny panel which meets quarterly to review rape cases. The panels include partner agencies and allows the whole process and experience to be reviewed providing learning for all parties. Learning from the groups is taken by individual agencies, however the outcome of panels is also reported to the Domestic and Sexual Abuse Board to ensure actions are tracked and managed, without losing sight of any improvements. An example relates to responding to feedback from a victim's perspective to improve the consistency and accessibility to the investigation team when seeking updates throughout an investigation. This has informed practice and initiated the introduction of a Victim Coordinator role, which is currently being recruited to. Their role will focus on improving trust, confidence, and engagement levels with victims of sexual abuse.
- 9.20. To improve the quality of investigations and prosecutions, the force has introduced Charge Managers to review cases at the earliest opportunity and assess investigative opportunities, providing guidance to ensure the case can move successfully through the criminal justice process. Aligned to the Charge Managers are Case File Administrators who are working on areas with officers advising on the correct application of the case file to ensure reduced rejections and action plans from CPS. The force now sits at 67% compliance on file quality.
- 9.21. The force has also introduced a Prosecution Support Team who support officers in completing redaction, this is especially important in serious crime which has large amounts of data which must be redacted. Having a dedicated team to undertake this redaction is saving frontline officer time. This team also support the work on action plans from CPS enabling these to be turned around quicker and without the need for further work from frontline officers to resolve.
- 9.22. A new technological system to provide digital data to CPS is to be rolled out by September to enable smoother processing of the data required by CPS to make charging decisions.
- 9.23. Improvements have been made in the force's MOSOVO functions. A new standard operating procedure aligned to Authorised Professional Practice, increase in supervision, streamlining of processes and a new performance framework have all been implemented, and current performance is within defined

service level agreements. This addresses the areas for improvement arising from the HMICFRS PEEL 2022 Inspection.

- 9.24. The force has also taken cognisance of the Independent Review into Police-led Management of Registered Sex Offenders in the Community (2022). This report contains numerous recommendations which include specific recommendations for Chief Constables. The force has undertaken a gap analysis in respect of these to ensure appropriate provision is in place and working practices aligned, where appropriate, which is incorporated into the Managing Offenders delivery plan. The force is actively engaged in ongoing discussions and forums in respect of the report regarding the following recommendations:

1. All forces should put in place processes to allow investigative teams to engage with Sex Offender Managers, prior to the application of a Sexual Harm Prevention Order:
2. All cases where indefinite notification requirements have been in place for 15 years or more should be reviewed with the aim of discharging them.
3. All forces should review and where appropriate seek to discharge all indefinite Sexual Harm Prevention Orders.
4. All forces should review and where necessary seek to amend or discharge all indefinite Sexual Harm Orders, to ensure they remain necessary.
5. When the police become the lead agency, police engagement with victims and survivors should be facilitated where appropriate, applicable, and desired
6. MOSOVO staff should routinely video/audio record home visits and retain recordings alongside risk assessments and risk management plans.

10. SUB-OBJECTIVE 8: INCREASING ENGAGEMENT BETWEEN THE POLICE, PARTNERS, AND MEMBERS OF THE PUBLIC TO PROVIDE REASSURANCE AND ENCOURAGE THE REPORTING OF CRIME

- 10.1. The force has defined minimum standards for engagement, which have been embedded with the expectations communicated to all Safer Neighbourhood Teams (SNTs). This is in line with the force's Neighbourhood Policing Charter which sets out how policing teams will engage with residents, groups, and key

stakeholders, such as Town and Parish Councils. Both initiatives are designed to improve the standards, frequency, and effectiveness of communication with our communities so we can highlight areas of concern and respond accordingly

- 10.2. Engagement is monitored at the Neighbourhood Policing Board, with the launch of the Engagement App (January 2023) being key to understanding how our SNTs are performing in this area.
- 10.3. The force promotes social media use to aid communication with our communities, both to update and reassure. Every victim who reports a crime receives an e mail outlining their entitlements under the Victims Code of Practice and details of supporting services. With regards to Derbyshire Constabulary's main Facebook account activity, there were 782 posts (approximately 1.6k pa) between November 2022 and April 2023, resulting in approximately 150k total engagements per annum. During the six-month period, there have been 731 (1.4k) Twitter posts with 4.9k (10k) total engagements. 44 (88) LinkedIn posts have resulted in 212 (424) total engagements with 87 (174) Instagram posts (including videos) with 280 (560) inbound engagements. Since February, the force has a TikTok account which has seen positive reception and now has over 3,000 followers, averaging 1,000 a month.
- 10.4. The overall audience on our main accounts as of 30 April 2023 stood at 414k resulting in an audience increase of a 3.8% in our overall figures from the previous six months. This included TikTok which was launched in February.
- 10.5. Problem solving is one of the best evidenced policing strategies, shown to reduce crime, ASB, and demand. Training has been rolled out to nearly 3,000 police officers and staff as well as partners, highlighting the Scanning, Analysis, Response, Assessment (SARA) approach to this methodology. By following this approach, we can understand the root causes of a problem, working with communities and partners to analyse the problem and thereby respond in the most effective and efficient way, supporting reduction in re-offending and providing community reassurance.
- 10.6. 'Reachout' is being launched across the force which will allow our Safer Neighbourhood Teams to prioritise action against those that are causing most harm in our communities, based on Anti-Social Behaviour (ASB) and

neighbourhood crime. Information from partners and communities, as well as policing knowledge and data, will be assessed against a framework known as Management of Risk in Law Enforcement (MoRiLE). Individuals identified will be managed through problem management plans to reduce offending and support making our communities safer.

- 10.7. Community Cohesion points of contact are being trained within every Safer Neighbourhood Team. They will support development of engagement plans for our less heard communities ensuring that we employ bespoke methods of engagement that best individual needs. Problem management will support resolution of any long-term issues identified by communities.
- 10.8. Derbyshire Constabulary have established scrutiny panels for stop search and use of force. The public can review the use of these policing powers, providing feedback that supports organisational learning
- 10.9. The force has a number of options for the public to report crime. This includes contact via 999 or 101 depending on the urgency of the call. Wider methods include e mail, live chat, Facebook, Twitter, Single Online Home, via attending an enquiry office or direct to a police officer.

11. SUB-OBJECTIVE 9: PROVIDING A PROACTIVE APPROACH TO REDUCING RE-OFFENDING

- 11.1. The force operates an Integrated Offender Management (IOM) Programme that is based on the offenders who pose the greatest risk of further offending. The strategy is consistent with the National Neighbourhood Crime Integrated Offenders Management Strategy. The force work with partners across probation, prison, substance misuse and housing providers, focusing on approximately 200 offenders with convictions for serious acquisitive crimes of robbery, burglary, and other thefts excluding shop theft. There is some flexibility to include offenders who may fall outside of this criterion but would benefit from inclusion on the scheme, such as female offenders. The cohort also includes offenders with recent convictions in relation to drug possession with the intent to supply.

- 11.2. A key update is the force's investment in an uplift of two further IOM coordinators, which are to be co-located within the force's Neighbourhood Acquisitive Crime Teams (NACT). This, together with the continued use of the Acquisitive Crime Electronic Monitoring capability, will provide additional capacity and capability to focus on reducing re-offending rate of those offenders who meet specific criteria based on their previous convictions and sentence.
- 11.3. In line with the national IOM Strategy, the Derbyshire IOM scheme has been populating a national data tool called ID-IOM. This allows offenders to be tracked before, during and after their involvement with the scheme. This data is beginning to build to allow offenders to be tracked and reports generated. The first report has been produced from this and shows that for the IOM Fixed cohort of thirteen offenders, in the six months prior to joining the scheme, the cost of their offending was £270,000, after six months on the scheme their offending costs reduced to £120,000. Six-months after having left the scheme, the cost of their offending was estimated to be £190,000, representing an £80,000 reduction in pre and post costs. The figures are taken from the 2011 Home Office Economic and Social Cost of Crime and adjusted to reflect costs in 2022. It should be noted that there is no comparison for this group and so conclusions as to the effectiveness of the scheme cannot be made from this data alone.
- 11.4. The Derbyshire IOM scheme has benefitted from successful bids into the national Probation Service IOM Innovation Fund. This has included extending the funding for voluntary GPS tags along with the support services bring secured for the financial year 2023-24. As of May 2023, Derbyshire IOM are collaborating with other forces in the region to use voluntary remote alcohol monitoring tags. These ankle tags measure the level of alcohol in the wearer's system every thirty minutes and are a useful tool to reduce offending where alcohol is identified as a driver. Not every IOM offender is suitable to wear an alcohol monitoring tag. So as part of this initiative and a European first, facial recognition is being used via a remote breathalyser device to again monitor the level of alcohol in the user's system. The use of these devices will help effectively manage offenders in the community. The device was first used in Derbyshire on the 18 May 2023, shortly after it was used for the very first time in Europe by Nottinghamshire colleagues.

- 11.5. In 2020 Derbyshire Constabulary, along with key partners from both City and County Local Authorities and the Integrated Care Board adopted the national DRIVE programme to reduce reoffending of High Harm and High-Risk perpetrators. During the past two years DRIVE managed in excess of 100 perpetrators and supported the force in offender behavioural change and disruption activities. This programme was also supported by the National Lottery who supported funding for a three-year period.
- 11.6. Derbyshire Constabulary ceased with DRIVE in May 2023 and, with the support of Home Office funding secured through the OPCC, has now adopted a revised High Harm, High Risk perpetrator programme, being delivered locally by GLOW, who are part of the Honeycomb group. This programme manages perpetrators in a similar manner to DRIVE but has provided opportunities to deal with a broader cohort of Domestic Abuse perpetrators.
- 11.7. The force is adopting the new model for out of court disposals which at present is known as the two-tier system. This model is centred around prevention and education at the earliest stage of offending. It removes the simple caution and penalty ticket options and replaces them with conditional cautions.
- 11.8. The introduction of Commissioner funded services obtained through the organisation Red Snapper who provide a suite of interventions, has provided a host of options to support the prevention of reoffending. These interventions will be tailored to each out of court disposal appropriate to the offender and the specifics of the offence, the victim will be given their voice within the process too.
- 11.9. The interventions are all free to the offender and as such there is an expectation that more offenders will engage in the process which is all online. One of the perpetrator courses available is a victim course, it is the aim that all offenders will be enrolled onto this course moving forward, where this cannot be enforced through a conditional caution, offenders will still be requested to attend on a voluntary basis.
- 11.10. Interventions within the out of court disposal model will also be supported by other areas of work such as drug testing on arrest and a new female offender worker. These will look at the whole system approach and ensure the intervention is appropriate to the offender, with education aimed at preventing further offending.

- 11.11. These changes went live in June 2023 and will be monitored to review any anticipated increase in the use of out of court disposals.
- 11.12. The force is committed to working with partners to reduce and prevent re-offending in children and young people. Dedicated officers work in partnership within the Youth Offending Service (YOS). Youth Justice Review Panels take place to determine the appropriate outcomes for children and where appropriate seek a suitable outcome through diversionary schemes. This can range from Police led community resolution, to interventions such as substance misuse support, mentoring or knife crime programmes. Furthermore, provisions are in place for risk groups with wider programmes available which have been developed with a 'child first, offender second approach'. This includes inputs on sexual health and healthy relationships, the influence of drugs and alcohol, and gangs and county lines.
- 11.13. Latterly, the force's investment in a bespoke Serial, Repeat and Civil Orders Team also aims to focus on those who reoffend through robust intervention and multi-agency problem solving plans. The team consists of one Detective Inspector, two Sergeants, eight Investigators (both detective and uniform), three Civil Orders officers as well as Stalking and MARAC coordinators.
- 11.14. Key progress includes the development of a revised standard operating procedure to provide consistency in offender management and the proactive policing of Civil Orders and investigating such breaches. Additionally, the team have focused on ensuring frontline officers are appropriately briefed on vulnerable victims and high-risk perpetrators in their area. This involves tasking, briefings, trigger plans and ensuring appropriate systems are flagged.

12. CONCLUSION

- 12.1. The changes to the force's operating model have seen significant progress across the force's vulnerability strategy, in particular aligning resources to demand in high-risk areas. Furthermore, the introduction of new teams including Missing and Exploitation, DART, RASSO, Serial and Repeat and Charge Managers, presents the force with the opportunity to build depth of specialism within these areas to ensure a consistent approach for victims.

12.2. The advancement of the force's Out of Court Disposals is allowing the force to focus on the most appropriate outcome, with an ethos of education and diversion as part of a problem-solving approach to reducing reoffending rates and repeat victimisation.

12.3. Over the next 12 months the force will be focusing on the following priority areas in respect of this Victim Support and Safeguarding:

- Advance the Improving Investigations strategy, focusing on improvements to victim care, suspect management, proportionality of investigations and effective supervision, underpinned by qualitative analysis through QATT.
- Consolidate changes within the Crime Directorate, to ensure working practices are embedded and anticipated benefits are being realised. A key aspect of this will be the effective attraction, recruitment, and retention of detective capability, which is interlinked to the professionalisation of the force's tutorship provision.
- Continue to deliver the force vulnerability training, building understanding and capability across the workforce regarding identifying vulnerability and taking appropriate action.
- Evaluate the new process surrounding Victim Needs Assessment and Victim Personal Statement to understand the impact of the changes and the victim's voice around these changes.
- Finalisation and launch of a successful Victims' App supporting the needs of Derbyshire victims moving forward.
- Continue to embed the use of technology with officers to ensure the most appropriate updates are received by victims in the most effective manner.
- Establish a new code of metrics to support the new Victims Bill and monitoring closely the impact of the new Bill.
- Embed victims' champions and the Governance Board into daily business within the force.

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POLICE AND CRIME PANEL MEETING

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|---------------------|---|
| REPORT TITLE | POLICE AND CRIME COMMISSIONER'S ANNUAL REPORT 2022-2023 |
| REPORT OF | POLICE AND CRIME COMMISSIONER |
| DATE | 28 TH SEPTEMBER 2023 |

1. PURPOSE OF REPORT

- 1.1 To present the draft Annual Report (Appendix A) for the Police and Crime Commissioner for Derbyshire for the period of 1st March 2022 to the 31st March 2023 in accordance with Section 12 of the Police Reform and Social Responsibility Act 2011 (PRSRA).

2. BACKGROUND

- 2.1 Section 12 of the PRSRA requires the Police and Crime Commissioner (PCC) to produce an Annual Report on:
 - a) *the exercise of the body's functions in each financial year, and*
 - b) *the progress which has been made in the financial year in meeting the police and crime plan objectives in the body's police and crime plan.*
- 2.2 The Police and Crime Commissioner must present the report to the Police and Crime Panel (the Panel), at a public meeting, and answer any questions the panel may pose.

- 2.3 The Police and Crime Commissioner must also respond to any report or recommendations the Panel may make and publish said response.
- 2.4 Police and Crime Commissioner's must then publish the Annual Report, in a manner they determine.

3. POLICE AND CRIME PANEL RESPONSIBILITIES

- 3.1 Section 28(4) of the PRSRA outlines the Panel's responsibilities in relation to the Annual Report. It states that:

(4) A police and crime panel must -

- (a) arrange for a public meeting of the panel to be held as soon as practicable after the panel is sent an annual report under section 12,*
- (b) ask the police and crime commissioner, at the meeting, such questions about the annual report as the members of the panel think appropriate,*
- (c) review the annual report, and*
- (d) make a report or recommendations on the annual report to the commissioner*

4. PUBLICATION

- 4.1 Subject to the report or recommendations made by the Panel, the Commissioner intends to publish the Annual Report as a document on her website and in a printed form where necessary.
- 4.2 It should be noted that the document attached is the text for the draft report, the final version will include relevant photography and all relevant hyperlinks.

5. RECOMMENDATIONS

- i That the panel receives the Annual Report 2022-2023.
- ii That panel members ask such questions, and make any recommendations, on the report as they think appropriate.
- iii That, subject to any report or recommendations by the Panel, the Annual Report is published via the Commissioner's website – www.derbyshire-pcc.gov.uk.

CONTACT FOR ENQUIRIES

| | |
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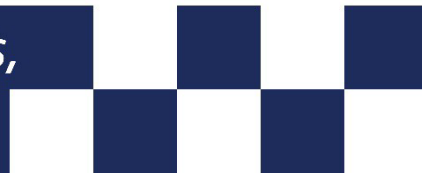
ATTACHEMENTS

APPENDIX A – POLICE AND CRIME COMMISSIONER’S ANNUAL REPORT 2022-2023



Derbyshire Police and Crime Commissioner

*Protecting Communities,
Fighting Crime*



Annual Report

April 2022- March 2023

Police and Crime Commissioner for Derbyshire Angelique Foster

INTRODUCTION

Since my election in May 2021, I have worked to strengthen policing in our towns, villages, and city. I have increased scrutiny of the force considerably and held the Chief Constable to account for the Constabulary's performance on behalf of the public, making it clear where I expect to see improvements. I have supported the use of robust enforcement and forged strong partnerships to resolve the neighbourhood issues that matter to people.

Today, Derbyshire Constabulary has 351 more police officers than it did in 2020. Many of these new recruits have already been deployed to frontline roles. They are in our communities delivering the strong local policing which our residents want and that I set out in my Police and Crime Plan.

I strongly support our PCSOs. They provide valuable support to our police officers and our communities. This year I have enabled an increased in numbers, whilst driving recruitment and retention initiatives. Other changes driven by my Plan, including increased night-time economy patrols and extra control room staff, are improving efficiency and thereby trust and confidence.

The Neighbourhood Policing Charter, launched in July last year was created in response to my expectation that the police should improve and strengthen local policing for the communities they serve.

The Charter is designed specifically, in line with my Police and Crime Plan, to improve the ways in which the police engage and communicate with residents and work with local partner agencies as well as local councillors. It is one of the many ways in which the force is working harder to meet the needs of local residents and stakeholders.

We have made significant improvements to the safety of our residents in the last 2 years. In 2022/23 burglaries reduced by 31 per cent (when compared to pre-Covid figures in 2019/20) and anti-social behaviour (ASB) by 11 per cent. Additionally, the latest Crime Survey for England and Wales report shows that overall levels of all crime have decreased by 15 per cent during the same period and Derbyshire's police recorded crime rates remain below regional and national averages.

I have pushed consistently for a tougher approach to ASB since being elected and enabled the creation of ASB Coordinator posts to provide specialist advice and guidance to those dealing with nuisance behaviour and disorder. Additionally, I recently secured £4.4m in new funding over the next two years tackle ASB even further.

With this funding, my team and I have developed my Derbyshire Action Against Anti-Social Behaviour Plan to deliver targeted 'hotspot' policing and street warden patrol schemes in every district and borough across Derbyshire and Derby City. In addition, a Derbyshire Immediate Justice scheme will ensure offenders receive swift punishment for their behaviour.

My plan makes it clear that all victims of crime, regardless of the crime should receive the best standard of service from our police officers, and that includes victims of burglaries. To deliver a stronger approach to tackle burglaries in Derbyshire and support victims, the constabulary agreed to attend all home burglaries, and were one of the first forces in the country to do so.

The launch, in January, of the Constabulary's new Neighbourhood Acquisitive Crime Teams, confirms the focus on neighbourhood criminality. This move increases the number of officers and specialist investigators dedicated to investigating robbery and burglary.

Road safety is an ongoing concern for residents and therefore remains a key priority in my Police and Crime Plan. I have continued to invest in new policing resources to make our roads safer for all road users.

My extra investment has helped officers crackdown on illegal drivers and work more effectively to tackle key issues such as speeding and dangerous driving.

In addition, I have worked to expand our cohort of Community Speedwatch volunteers. In 2022 I launched the Speed Indicator Device scheme with Derbyshire County Council, which enables Parish and Town Councils to purchase and install a SID in a location where there are concerns of speeding but the Highways' criteria for intervention are not reached. Something that was never accessible to our communities before. I have also made specific funding available to Parish and Town Councils. I have now provided funding for 65 SIDs to be installed in hotspots across the county. The number of Killed and Serious Injury (KSI) collisions fell by 20 per cent by the end of 2022.

To deliver on my Safeguarding priority, activity from the force has increased to reduce the exploitation of vulnerable people and children. Twelve County Lines operations have been uncovered and closed down.

This has curtailed the supply of illegal drugs on our streets and reduced the exploitation of children. I have now started working with the force to set up a Serious Violence Unit to help bring violence and serious assault down further.

My Police and Crime Plan also sets my commitment to ensuring improvements are made in the way in which violence against women and girls (VAWG) is tackled.

VAWG, including exploitation, is not just an issue for the police. It is a shared responsibility that stretches across society and our communities which is why I brought partners together to create the Derbyshire specific VAWG strategy and subsequent delivery plan. This will ensure we are maximising our collective power to make a real difference.

My investments in this area include funding two new Independent Stalking Advocate posts and the full-time Stalking Coordinator post within the force. This will ensure organisations work more collaboratively to safeguard victims and secure a higher number of Stalking Protection Orders (SPOs).

More than £1.3m of extra funding will also be invested in the safety of victims of domestic abuse. This funding will see the roll-out of two programmes over the next two years which will work directly with offenders to address their behaviour and reduce the risk of future harm to victims and their families.

Law-abiding citizens and victims of crime must be at the heart of everything we do, and we must be relentless in our pursuit of offenders.

We must take a zero-tolerance approach to crime and anti-social behaviour and ensure that perpetrators are brought to justice. On behalf of the public, I will continue to

challenge the Chief Constable and her team to ensure they make the improvements required and tackle crime and anti-social behaviour robustly, delivering on the key priorities that matter most to our residents.

Angelique Foster

Derbyshire Police and Crime Commissioner

KEY PERFORMANCE HIGHLIGHTS

The Crime Survey for England and Wales (CSEW) is a national survey, commissioned by the Office of National Statistics, which is conducted annually to monitor crime trends.

The below summary provides a range of key performance highlights, taken from the CSEW, in relation to Derbyshire, covering the most recent 12-month period ending in March 2023.

Summary:

- CSEW estimates of overall levels of crime show a decrease of 15% in total crime compared to the year ending March 2020 (pre-Covid).
- Acquisitive Crime offences continue to be considerably lower (-20%) than pre-Covid.
- Police recorded knife crime is still lower than pre-Covid levels and hospital data shows a -21% decrease in admissions for assault by a sharp object compared to year ending March 2020.
- CSEW estimates of people experiencing Domestic Abuse in the previous 12 months showed a significant decrease to 5.1% of adults aged 16-59 years compared to 6.1% in the year ending March 2020
- CSEW estimates showed -6% decrease in people who had experienced or witnessed ASB compared to year ending March 2020.
- Derbyshire's police recorded crime rates remain below regional and national averages, particularly for Acquisitive Crime offences.

THE POLICE & CRIME PLAN 2021-2025

Police and Crime Commissioners have a legislative duty to produce a local Police and Crime Plan to set local policing priorities for their area. They hold the Chief Constable to account for delivering on these priorities and for providing an effective policing service to communities.

The Derbyshire Police and Crime Plan has been designed to help strengthen local policing by increasing police presence across the county, improve the standard of policing service residents receive, reduce crime and anti-social behaviour, and increase community safety.

The Plan sets out a series of strategic priorities that have been shaped by feedback the Commissioner has received during engagement with the public and consultation.

At the heart of the Plan is a drive to maximise Derbyshire's resources, ensuring the force has as many Police Officers, Police Community Support Officers (PCSOs) and Special Constables within our communities as possible, with a clear focus on preventing crime, bring more criminal to justice, and also a drive to raise standards in all departments to improve performance and increase public confidence.

The key priorities include:

- Strong local policing
- Neighbourhood Crime and Anti-Social Behaviour
- Victim Support and Safeguarding
- Road Safety
- Rural Crime
- Driving Efficiencies

SIGNIFICANT ACHIEVEMENTS

Following the Police and Crime Commissioner election in May 2021, the Commissioner launched her Police and Crime Plan in the November of that year. Some of the achievements relating to delivery against the six priorities within 22-23, against the Commissioner's Plan, are summarised below and throughout this report.

Strong Local Policing

Having additional officers recruited as part of the Police Uplift Programme.

- *351 additional officers have been recruited above the 283-target set for Derbyshire. These were recruited early and before the March deadline and will increase police presence in our community.*
- *The Commissioner urged the Chief Constable to reopen the non-degree holder entry route and lobbied Government to retain the scheme in the future. This was successful.*

Stronger, more effective neighbourhood policing teams to cut crime, bring more criminals to justice and keep law-abiding citizens safe.

- *Creation of a specific Derbyshire Neighbourhood Policing Strategy focusing on seven pillars for effective neighbourhood policing across Derbyshire.*
- *A further 68 Safer Neighbourhood Policing Officers recruited to tackle criminality within communities.*
- *Force-wide problem-solving training delivered to frontline officers and staff to ensure incidents are handled in the most effective and efficient way, whilst maximising efforts to apprehend criminals on our streets.*

Increasing our volunteers, Special Constables and other Citizens in Policing who provide great support to the Force and increased visibility in communities.

- *The Commissioner pushed for and provided funding to rollout Taser and blue light training for Special Constables, to ensure they can better support the force in tackling offenders on our streets.*
- *The Commissioner has provided funding to support the Introduction of a brand-new joint Fire and Police Cadet programme aimed at 14–17 year olds. This scheme aims to attract children and young people from more challenging and vulnerable backgrounds.*

Ensuring officers have the training and support to use the powers that are available to them to keep themselves and the public safe (including effective and appropriate use of Stop and Search).

- *More than 500 officers are now trained in taser deployment funded by the Commissioner's budget.*
- *Over 1,800 stop and searches have been carried out within Derbyshire neighbourhoods removing weapons from the streets to protect the public.*
- *Specific wildlife crime training has been rolled out to some officers across the force to deal with problems which matter to the public.*
- *Conflict management and de-escalation training has been delivered to all new recruits who joined the police service during 22-23.*
- *Further training, including personal safety and emergency first aid at work, has been delivered during the year.*

Providing officers with the right tools and technology so they can carry out their duty.

- *Adding to a team of 26 drone pilots across the force, the Commissioner has funded training for an additional four pilots and funded the purchase of two additional drones. This has enabled the force to have full geographical coverage and the capacity to deploy 24 hours a day, seven days a week.*
- *Funding for an additional 20 e-bikes has been provided by the Commissioner to ensure local policing teams can cover patrol areas more quickly and pursuit offenders in areas inaccessible by car.*
- *The Commissioner's budget has supported the purchase of an additional three off-road motorcycles, to help officers tackle anti-social behaviour and dangerous driving more effectively.*
- *All Local Policing Unit officers will be equipped with laptops to ensure they can carry out a greater number of activities and tasks whilst out in the community.*
- *Funding provided to ensure the faster processing of forensic evidence to speed up the charging of offenders.*

Improving the 101 and 999 services but also digital and social media engagement.

- *A £20m investment has been made by the Commissioner, to increase call centre staff, improve the estate, and improve technology which is pivotal to how the police respond to 101 and 999 calls from the public.*
- *Over 37,000 residents are now signed up to Derbyshire Alert who receive local crime and community safety related information.*
- *Social media management software is now in place to better co-ordinate messaging from the police to the public.*

An effective engagement and communication strategy to make sure local communities are listened to and priority is given to the crimes they are most worried about.

- *Creation of a Neighbourhood Policing Charter to drive up standards, frequency, and effectiveness of communication between the police and public.*
- *The Commissioner continues to consult and engage with communities across the county. This involves regular surveying and feedback collated from engagement events.*
- *Local priorities based on public feedback are now clearly displayed on the force website for each Safer Neighbourhood Team area in Derbyshire.*

Creating greater public confidence in the police and an increase in the reporting of crime and issues of concern.

- *The Commissioner's 'Listening to You' consultation gained an increased response rate of over 3,000 during 22-23 from residents across Derbyshire. This provides the public with an opportunity to raise concerns around crime in their local area.*
- *Funding provided for specialist stalking advisors and a dedicated co-ordinator to improve public confidence and increase reporting.*
- *A new reporting form is now available to enable the public to easily report rural and wildlife crime online.*
- *The Commissioner's budget has supported campaigns to encourage the reporting of Domestic Abuse, Stalking and Sexual Violence. This has resulted in more victims being supported through her dedicated services.*

Effective policing to recognise vulnerability and deal with it appropriately.

- *The Commissioner has funded a new Rape and Serious Sexual Offences Investigative Unit and a new Serial, Repeat and Civil Orders Team. These teams are working towards improving the force response surrounding vulnerability.*
- *A new vulnerability assessment has been embedded into the force's crime recording process to identify those of increased risk which will be dealt with by a specialist investigator.*
- *A new Missing Persons Team and Domestic Abuse Review Team have been formed to improve practices and the response from the police.*

Committing to deliver a Derbyshire Specific Violence Against Women and Girls Strategy.

- *The Commissioner has led on the development of a Derbyshire Violence Against Women and Girl Strategy getting key partners in Derbyshire and Derby City to get together to focus on reducing harm and protect and support those at risk. This was launched in May 2022.*
- *A dedicated Delivery Plan has since been co-ordinated and developed by the Commissioner's office and force to drive forward the aims of the strategy.*

Neighbourhood Crime and Anti-Social Behaviour

A proactive approach to monitor levels of crime and anti-social behaviour to identify 'hot spots'.

- *Two new police ASB Co-ordinators funded by the Commissioner to provide specialist support to policing teams to step up enforcement.*
- *Problem-solving plans well-embedded across the force to ensure issues are tackled jointly and multi-agency solutions are developed.*
- *£4.4m secured by the Commissioner to pilot a tough ASB enforcement and reparative programme in hotspots across the county.*

Improving the 101 non-emergency call handling performance.

- *Through the £20m Public Contact Improvement Programme, Interactive Voice Response (IVR) software is now in place enhancing call handling performance and improving the customer experience for those who call 101.*
- *A Crime Resolution Investigation Management team funded by the Commissioner's 22-23 budget to improve the quality of response and investigation when the public report an incident via 101.*
- *Additional staff put into the Call Centre to improve the quality and efficiency of how contact from the public is dealt with.*

The Police and Community Safety Partners working together to effectively drive down anti-social behaviour blighting communities.

- *Extra £1m invested into tackling ASB and neighbourhood crime in Chesterfield, North East Derbyshire, Derby City and Erewash following three successful partnership bids, endorsed by the Commissioner, to the Home Office's Safer Streets Fund.*
- *£250k funding for Community Safety Partners in 22-23 to help the Commissioner tackle high-impact crimes including ASB.*
- *Working closely with Community Safety Partners and the Police, a review has taken place to look at all partnership meeting structures to optimise their effectiveness to support residents in the fight against crime.*
- *£4.4m worth of additional funding secured by the Commissioner to fund guaranteed patrols delivered in ASB hotspots, and a new scheme which will see offenders of ASB payback in communities.*

The police and partners working together, using local intelligence, to tackle drug dealing and misuse of drugs.

- *New Drug Testing on Arrest pilot launched in custody suites to identify people involved in drug-related offending and offer treatment to those who provide positive samples.*
- *Three County Lines/Drug Conferences were hosted by the Commissioner in summer 2022 and spring 2023 which saw almost 150 secondary and primary school safeguarding leads attend to understand the current threat and risks relevant to children.*
- *Work underway to develop a multi-agency strategic plan to drive tactical and operational activity during 2023 as part of the government's new 10-year drugs strategy.*
- *Funding provided with Public Health colleagues to ensure a county-wide harm minimisation service is in place across Derbyshire.*

The delivery of targeted activity designed to reduce burglary and theft.

- *The Commissioner pushed for officers to attend every home burglary in Derbyshire to maximise recovery of evidence and improve outcomes for victims. The Chief Constable made this commitment early 2022.*
- *£400k of Home Office grant funding being invested in a project led by the Commissioner to support communities in Erewash that have been disproportionately impacted by burglary and theft. Funding has delivered ANPR and CCTV cameras and the roll-out of property marking.*
- *Over 8,000 crimes compared with the locations of tagged offenders since 2021 as part of the Acquisitive Crime Electronic Monitoring Pilot. The scheme monitors the activities of offenders who have served a jail sentence of three months or more to reduce reoffending.*

Sustainable solutions to local issues, supporting and resourcing community initiatives that aim to cut crime.

- *£234,000 of grants allocated to 53 organisations by the Commissioner in 22-23 to target ASB.*
- *Areas of concern raised by the public through the national StreetSafe system now discussed by multi-agency partners, and appropriate action is taken to ensure these concerns are dealt with effectively.*
- *Funding provided by the Commissioner for a specific support service for those who have been impacted by ASB.*

Supporting the expansion of Neighbourhood Watch schemes across the county and city helping to keep local communities safe.

- Over 7,000 extra members have joined Neighbourhood Watch since May 2021 taking the total to over 25,000.
- New Neighbourhood Watch Project Manager funded through the Commissioner's budget to co-ordinate schemes across Derbyshire.
- New round of the Commissioner's Neighbourhood Watch Support Scheme unveiled to expand number of schemes in operation and support community safety.

Improve communication systems to keep residents better informed of issues and police response in their local area.

- More than 3,000 crime and policing messages sent out by neighbourhood officers through Derbyshire Alert during 22-23.
- An extra 2,500 residents signed up to Derbyshire Alert in 22-23 to maximise communication with the public.
- New TikTok platform launched by the force as part of strategy to engage young people. More than 55% of the followers are aged between 18 and 24.
- 25% higher social media engagement in 22-23 compared to previous 12 months. Total users surpass 400,000 mark.

Increasing community confidence in reporting crime and anti-social behaviour.

- Details for every neighbourhood policing team across Derbyshire now available on the force website with officers' contact numbers, information on local priorities, newsletters, and crime data accessible to the public.
- ASB victim support service provided by the Commissioner. Work ongoing to increase reports of ASB through outreach work.
- Regular social media posts throughout the year are conducted by the Commissioner's office to encourage reporting. Participation in campaigns and marking key awareness dates such as Rural Crime Awareness Week, Pride Month, 16 days of Action Against Domestic Abuse.

Road Safety

A robust and efficiently resourced Roads Policing Unit.

- *Funding to maintain a dedicated Roads Policing Unit consisting of five sergeants and 40 police officers providing 24-7 coverage.*
- *New drone capability, off-road motorcycles, extra speed detection lasers, defibrillators fitted in every vehicle and new high-tech equipment including tint master machines to help improve vehicle defect identification funded through the Commissioner's budget.*
- *More officers trained to be family liaison officers and pursuit tactical advisors. 90% of the team can also now issue prohibitions to owners of vehicles in dangerous conditions.*

Supporting the force to ensure pro-active speed enforcement activity is conducted on our road network.

- *1,000 additional speed enforcement hours funded by the Commissioner, has enabled Operation Sparta to run throughout the year which has resulted in; 391 vehicles stopped for speeding and 169 extra offences recorded.*
- *An extra 5,000 road traffic offences identified in 22-23 compared to May 2021.*

A tougher approach to dangerous driving.

- *537 offences of careless and dangerous driving received through Derbyshire Capture (tool to enable public to upload dashcam footage). Funding bids supported by the Commissioner to expand the scheme.*
- *Additional police vehicles funded to bolster response and identify more dangerous driving on our road network.*
- *Force continues to run Operation Edgecombe, attending pre-arranged car 'cruises' to deliver enforcement and engage with drivers about dangerous driving.*
- *National enforcement campaigns supported to focus on the fatal four causes of serious road traffic incidents (drink/drug driving, not wearing of seatbelts, mobile phone use and speeding)*

The use of intelligence from enforcement activity, including schemes such as Community Speedwatch, to inform the work of the Roads Policing Unit.

- *Derbyshire Capture received 1,370 video submissions from the public – 60% resulted in warning letters being issued or further action, such as prosecution being taken.*
- *Ongoing use of collision data, speed statistics, ANPR data, public reports, and Community Speedwatch data to inform the deployment of Road Policing Unit resources.*

Creating campaigns with key partners designed to reduce the number of people killed or seriously injured on Derbyshire's road network.

- *Operation Cruiser campaign funded and launched by the Commissioner identified 31 high-risk roads. Targeted patrols detected 200 offences from speeding to vehicle defects.*
- *More than 200,000 people reached through drink driving awareness video funded by the Commissioner and partners.*
- *12 national Police Chief Council (NPCC) campaigns supported by the Roads Policing Unit to target fatal four and those driving without insurance. BRAKE Road Safety Week is actively supported by the Commissioner's office.*

Targeted initiatives, developed with the biking community, to keep bikers safer.

- *National BikeSafe scheme funded by the Commissioner and delivered by police motorcyclists to improve skills of riders.*
- *256 attendees took part in the first year of the BikeSafe scheme, covering 26,000 miles in total. A national BikeSafe award for outstanding service has been presented to the force.*
- *Upright campaign continues to promote motorcyclist safety and promotion of the Biker Down course to teach emergency first aid and trauma care to riders.*

Increasing and supporting volunteer Community Speedwatch to support the work of the Force.

- *Number of active Community Speedwatch schemes have increased to 104. The Commissioner, in partnership with the force, has also increased membership to more than 700 – the highest ever level in Derbyshire.*
- *50% increase in the number of letters issued by Speedwatch volunteers since the Commissioner was elected – amounting to nearly 6,000 letters in 22-23.*
- *First-ever Derbyshire Speedwatch seminar held by the Commissioner to celebrate the scheme's success and contributions of volunteers.*

Work with partners to deliver community-based road safety programmes.

- *£150K invested by the Commissioner through her Road Safety Grant scheme to empower voluntary groups, parish and town councils, charities, and other organisations to improve road safety.*
- *49 Speed Indicator Device funding applications have been granted by the Commissioner to tackle speeding. Working closely with Derbyshire County Council, the Commissioner has introduced a new policy to help parish and town councils install signs where there are local speeding concerns.*
- *Operation Walksafe rolled out by schools, thanks to funding by the Commissioner, to urge pedestrians to be more vigilant when crossing the road.*

Working with local partners to improve safety measures for vulnerable road users such as cyclist, pedestrians, horse riders and bikers.

- *12 campaigns supported by the Derby and Derbyshire Road Safety Partnership in 22-23, which is governed by the Commissioner. Campaigns focused on enforcement and awareness activities to protect vulnerable users, such as horse riders and highlight the fatal four causes of road deaths.*
- *Funding agreed to maintain BikeSafe programme for another year and to increase speed enforcement in areas of concern highlighted by the public. A dedicated officer for Derbyshire Capture also to be recruited.*

Rural Crime

Increasing the number of staff and officers trained to tackle the specific issues facing the rural communities of Derbyshire.

- *The Rural Crime Team has grown to its highest level during the Commissioner's term, with seven full-time PCs and one full time sergeant in addition to a newly funded PCSO and admin support officer.*
- *The PCSO will support community and stakeholder engagement, identify local issues impacting on rural communities and provide crime prevention advice.*
- *Launch of the first Derbyshire Rural and Wildlife Crime Awareness Training Day which saw 26 police officers and staff receive specialist training to tackle rural crime issues.*
- *14 extra officers have received wildlife crime officer training following funding by the Commissioner and are now points of contact on a variety of frontline issues.*

Commissioning services that understand and can respond to the needs of those living in a rural setting.

- *All commissioned victim support services funded by the Commissioner are responsive to the needs of rural communities.*
- *Additional ongoing funding provided to The Willow Project, led by Rural Action Derbyshire, to raise awareness of domestic abuse and deliver specialist training to residents from rural communities.*

Commissioning crime prevention activities for rural communities to reduce crime, trespass, and theft.

- *A pilot scheme for a Rapid Reaction Taskforce model to tackle illegal encampments continues to run. The model, introduced by the Commissioner, ensures illegal encampments are dealt with swiftly by bringing partners together very quickly to protect community life and land.*
- *Problem-solving training has been delivered to the Rural Crime Team to effectively tackle priorities including acquisitive agricultural crime, livestock worrying and raptor persecution countywide.*

Providing additional support for volunteer schemes such as Neighbourhood Watch and Farm Watch.

- *500 residents now signed up to Farm Watch. Members receive crime and policing information including intelligence on rural and wildlife issues.*
- *Ongoing investment by the Commissioner through her Neighbourhood Watch Support Fund to support the expansion of watch groups in rural areas and increase the number of volunteers.*

Doing effective, targeted work with partners to protect the unique and endangered wildlife of the county.

- *The Peak Park Summit continues to be chaired by the Commissioner. A Memorandum of Understanding is in place outlining the key roles and responsibilities of partners to encourage better collaborative working to tackle rural and wildlife crime and cross border criminality.*
- *Proactive operations held throughout 22-23 by the force to tackle wildlife, heritage, rural and equine crime. Partnerships with the RSPB, RSPCA, the Wildlife Trust, and others have been formed to tackle problems jointly.*

Improving communication and engagement, using a wide variety of methods, with rural communities.

- *Rural Crime Prevention Guide launched by the Commissioner to support rural residents. Produced in partnership with the police, fire and rescue service and the NHS, the guide contains vital crime prevention advice to keep rural residents safe.*
- *Series of proactive and intelligence-led police operations held as part of the Commissioner's first Rural Crime Awareness Week in October 2022. Spotlight shone on the Commissioner's work to deliver a stronger policing response.*

Improving partnership work with Parish Councils and local champions.

- *The introduction and implementation of the Neighbourhood Policing Charter launched this year ensures Parish Councils and local champions are established as key partners.*
- *Series of engagement events hosted by the Commissioner in rural areas to listen to the concerns of residents and identify sustainable solutions.*
- *New partnerships developed in 22-23 by the Rural Crime Team with the Department for Environment, Food and Rural Affairs, the Environment Agency, and Natural England. Joint operations have been held to proactively tackle poaching, unlicensed fishing, and poison misuse.*
- *Specific engagement events hosted for Parish and Town Councils took place to feedback concerns of the wider community.*

Victim Support and Safeguarding

Commissioning appropriate top-quality services to support those who are victims of crime and help them to cope and recover.

- *More than £170k of extra investment made by the Commissioner in 22-23 to further improve service quality. Derbyshire Victim Services has been revitalised with a networking event and awareness campaign launched to promote services.*
- *Derby Women's Centre has been granted funding from the Commissioner to deliver a range of Domestic and Sexual Abuse services and resources including a Domestic Abuse Support Worker and a trauma-informed 'Teen' support programme.*

All victims of crime, regardless of the type of crime and location, being treated fairly and to receive appropriate support from the Force.

- *Due to the new commitment for officers to attend every home burglary, victims will receive a greater level of support from the police during the investigation, which ultimately will help bring more offenders to justice.*
- *Two new Independent Stalking Advocate posts funded by the Commissioner to secure additional Stalking Prevention Orders/restraining orders, provide specialist support gathering evidence and to deliver emotional support.*
- *The Commissioner ensures all victims receive a high-quality service through a robust monitoring process and all services funded by the Commissioner are fully compliant with the Victims' Code of Practice.*

Improving support for, and communication with, all victims of crime - including improvement to 101 and 999 systems and online channels.

- *A new victims' app is in development to provide victims with critical updates on incidents they have reported to the police and to enable them to access information quickly. The Commissioner is working in partnership with the force on the new tool.*
- *Through the £20m investment made by the Commissioner, a new Interactive Voice Response (IVR) system has been implemented in the call centre to improve the customer experience.*
- *More call centre operators and improved technology to better interact with the public through social media are being implemented.*

Joint work with police and partners to prevent violence against women and girls.

- *The Commissioner led bids to the Home Office's Safer Streets 3 and 4 schemes, netting more than £1m in extra funds for the county to be invested into tackling Violence Against Women and Girls (VAWG), neighbourhood crime and ASB.*
- *Focus groups consisting of women and girls with lived experience of violence/sexual abuse have been facilitated by the Commissioner to inform the Derbyshire VAWG Strategy, launched in 22-23.*
- *The Commissioner is a leading member of the Violence Against Women and Girls (VAWG) Partnership Strategic Board and the Commissioner's Office leads in the co-ordination of the multi-partner VAWG Delivery Plan.*

Providing a proactive approach to reducing re-offending.

- *£659k of additional funding secured by the Commissioner to invest in six domestic abuse perpetrator programmes working directly with adults and young people at risk of becoming perpetrators.*
- *Funding provided to rollout further tag devices to those offenders who pose the greatest risk of further offending.*
- *Further investment will see two additional co-ordinators recruited as part of the Integrated Offender Management team. Working as part of the new Neighbourhood Acquisitive Crime Team, more offenders will be monitored to aid in reducing re-offending.*

A targeted and sustained effort by the police and partners to tackle and reduce knife and violent crime.

- *An extra £1m secured by the Commissioner will be targeted in tackling serious violence from 22-23. Funding will be used to establish the first-ever Derbyshire Violence Reduction Unit to grip the issues that matter to the public such as knife crime and deliver preventative schemes to divert people from offending and reduce the number of victims.*
- *Engagement events hosted by the Commissioner at primary and secondary schools across the county and city to improve communication between police and young people, increase support for pupils and gain insight into the prevalence of serious violence and knife crime across Derbyshire.*
- *The Commissioner's office is a lead partner within the wider Serious Violence Partnership which brings together local authorities, the police, probation, health, fire and rescue services and other agencies to develop a county-wide strategy to combat serious violence.*

- *The anti-violence bee made entirely of weapons confiscated from the streets, visited Derby as part of a national tour. This was used to highlight a powerful message to young people and the community that all forms of violence are unacceptable.*

Having a partnership approach to safeguarding children and adults at risk of exploitation and abuse, including online criminality.

- *Funding by the Commissioner has been invested into Derby & Derbyshire C.A.R.E.S (Children at Risk of Exploitation Service). The holistic, family-centred service focuses on improving outcomes for children up to 18 years of age who are identified as at risk of being exploited.*
- *A new operating model implemented within the force has seen the creation of a brand new Protecting Children Online Team to ensure these crimes are dealt with robustly and quickly.*
- *The 'CEASE' service is being funded by the Commissioner to educate children on Domestic Abuse issues.*
- *The Commissioner co-funds the 'I-Vengers' programme - a peer-led online safety scheme helping children, parents, staff, governors, and the wider community to stay safe online.*

Providing help for all victims of domestic abuse and violence, sexual abuse and violence, harassment and stalking, alongside a robust approach to protection for those at risk and the apprehension of those who commit these crimes.

- *A police Stalking Coordinator post has been funded by the Commissioner to secure stalking protection orders to protect victims and help bring more offenders to justice through high-quality police investigations.*
- *The Commissioner has provided funding for two independent stalking advocates for the county and city. They provide emotional help, safety planning and support through the legal process for victims, housing advice, and assistance in helping to obtain legal orders including Stalking Prevention Orders.*
- *SV2 – the Commissioner's sexual violence advocacy provider – has been recredited with a 'Quality Mark' after meeting stringent standards in the delivery of Independent Sexual Violence Adviser (ISVA) Services. The Quality Mark reflects SV2's continuing commitment to improve the quality of support it provides through the ISVA service.*

Increasing engagement between the police, partners, and members of the public to provide reassurance and encourage the reporting of crime.

- *A Neighbourhood Policing Charter was jointly launched by the Commissioner within her first year of office. The Charter sets out the standards the public can expect from the force and includes pledges on officer visibility, willingness to listen to the concerns of residents, a commitment to act quickly on their issues and to ensure every neighbourhood has an identifiable and accessible officer.*
- *A report was commissioned by the Commissioner from Leaders Unlocked to get feedback from young people on the police and crime priorities and provide a forum for young people to contribute their views.*

Driving Efficiencies

A strong commitment to the provision of value for money for the taxpayer.

- *Annual budget assurance meetings held by the Commissioner to hold the Chief Constable to account on the spend for the previous year and to scrutinise the plans for the forthcoming year.*
- *A comprehensive review of the commissioning strategy has been undertaken by the Commissioner's office to ensure co-commissioning and sharing of resources with partners where possible.*
- *A savings review programme has been championed by the Commissioner to streamline processes and reduce inefficiencies across the workforce.*
- *The Commissioner has overseen a review of her own office budget to ensure it presents value for money as well as delivering the important work of the office.*

Ensuring the efficient use of resources within the police service and preventing waste or duplication.

- *£4m invested by the Commissioner into the force's Contact Centre. This is already helping staff deal with crimes more quickly and has increased capacity through recruitment and additional training.*
- *The Commissioner takes assurance from the work of the Joint Audit, Risk and Assurance Committee (JARAC) which assists her scrutiny of the Chief Constable's management of resources.*

Regular review of spending with frequent and timely performance monitoring.

- *The Driving Efficiencies priority is reviewed regularly throughout the year as part of the Commissioner's Performance Scrutiny Meetings.*
- *Introduced by the Commissioner, the Financial Assurance Board, has enabled the Commissioner to increase scrutiny of the force's finance and to hold the Chief Constable to account.*

Strong partnership work with other police forces, blue-light services and partners to deliver increased efficiency.

- *The Commissioner secures joint funding of Police estate buildings and utilises Blue Light Commercial and other pathways to deliver efficiency savings through national procurement.*
- *A new Mental Health Triage Service has been implemented to ensure people with mental health problems, who come into contact with police, receive the right care at the earliest opportunity. Between August and December 2022, the Constabulary saved 3,528 hours of officer time through the collaboration.*
- *The Commissioner has supported a dedicated 'Street Triage' service which will see police officers, alongside trained Community Psychiatric Nurses, providing the right and appropriate immediate care.*

Reviewing our police estate and working with the Chief Constable to deliver a fit-for-purpose police estate and infrastructure that aims to deliver long term efficiencies.

- *Ongoing funding has been provided by the Commissioner to improve the police estate including a new policing base in Alfreton Town to fulfil her commitment towards stronger local policing. Plans have also been confirmed to build a new police base in Clay Cross to replace a dilapidated building.*
- *Work is progressing to identify and deliver improvements for Chesterfield Police Station and the associated Custody Suite, and a commitment has been made by the Commissioner to keep police buildings in Buxton and Glossop for the long-term.*
- *The Commissioner monitors and scrutinises the development of the police estate through the Strategic Estates Board.*

Efficient and effective commissioning of services.

- *Services are tendered for in an open market place where possible. Needs assessments, partnership arrangements and value for money considerations are built into the commissioning and procurement process.*
- *Competition is encouraged in both grant and contracting processes to ensure the best programmes and services are secured with the funding available.*
- *Partnership work with other agencies is also the foundation of securing joint resources for services.*

Ensuring our contracts are robust and managed effectively.

- *All service contracts are managed robustly and proportionately with service providers. Good financial management, performance data, outcomes reporting, and the management of risks, are continually reviewed.*
- *Terms and conditions of all contracts and grants are clearly identified and providers are held to account against these criteria.*

Investment in technology to deliver long term efficiencies.

- *Improved technology funded by the Commissioner has delivered full agile working across the force, ensuring optimum use of space and resources.*
- *A rollout of laptops to every Local Policing Unit officer has been delivered to increase efficiency and enable officers to spend more time in the community.*
- *New technology has been funded by the Commissioner to enable faster processing of forensic evidence to speed up the charging of offenders.*
- *Developments in the Mobile Office programme have ensured the force is able to deliver on all their areas of responsibility wherever they are in the county.*
- *Two further drones have been purchased to enable a 24-7 service which enables the pursuit of offenders to be more effective and efficient.*

Recognising the contribution of all our volunteers and an effective attraction and retention strategy.

- *The Commissioner recognises the important role all volunteers play, and how their contributions impact the overall performance of the force. The Commissioner has taken part in events with police volunteers and also organised specific events for the OPCC's scheme volunteers.*
- *The force has undertaken a review of all police support volunteer positions to further enhance the approach to promoting volunteer opportunities.*
- *A quarterly training programme for the Special Constabulary has been introduced to aid retention.*
- *To enhance the Special Constable role, the Commissioner has pushed for taser and blue light training to be rolled out to enable officers to better support the force in the fight against crime.*
- *The Commissioner regularly meets volunteers to discuss their role and listen to feedback on how their services and roles can be improved.*

Re-investing savings, where possible, to support and improve frontline policing, cutting crime and anti-social behaviour.

- *More than £40k has been generated from unclaimed Proceeds of Crime Act property which has been reinvested by the Commissioner to expand the force's fleet of 22 e-bikes. The e-bikes enable officers to follow suspects in areas inaccessible by cars and can cover vast distances, ensuring officers can respond to a higher number of incidents during one shift.*

Improving communication and engagement with the public wherever possible.

- *The Commissioner's refresh of Derbyshire Victim Services has driven promotional work to raise awareness of the services offered.*
- *A bi-monthly newsletter has been introduced by the Commissioner to update council stakeholders on her work. Details on how to contact the Commissioner's office and access victim support services are publicised.*
- *A review is due to be carried out on the force's current engagement materials available for those communities who cannot easily or prefer not to interact via the digital platforms.*

CASEWORK AND COMPLAINTS

The Commissioner receives contact from the public either by post, in person, via the website or via third parties such as local MPs or local Councillors. It is appreciated when people take the time to get in touch directly and every effort is made to help with any issues raised.

The office is, however, sometimes constrained in what it can do in relation to specific cases. The Commissioner is only allowed in law to deal with complaints against the Chief Constable; any complaints relating to other ranks must be dealt with by the Force.

The Commissioner is responsible for ensuring that the Force runs an effective complaints process and, to support this, closed complaints are dip-sampled. In addition, regular meetings are held with the Regional Director for the Independent Office for Police Conduct (IOPC).

Derbyshire Constabulary continues to enjoy a good relationship with the IOPC and it continues to consider that Derbyshire Constabulary has good systems in place. However, there is no place for complacency and there is a continual drive to learn from emerging best practice from other police force areas.

The following table sets out the numbers of pieces of casework the office has received during the year April 2022 to March 2023. This can be through members of the public writing in, emailing or contacting the office by telephone or brought back to the office following public events and visits.

| | Derbyshire Constabulary | OPCC | Total |
|---|----------------------------|------------|------------|
| <i>Nature of Contact</i> | | | |
| Complaint or Dissatisfaction | 104 | 15 | |
| Crime Report | 32 | 4 | |
| General Enquiry | 85 | 78 | |
| Feedback | 79 | 119 | |
| Intelligence | 1 | 0 | |
| Not for Commissioner/ Constabulary | 1 | 0 | |
| Appreciation | 5 | 7 | |
| Indecipherable | 2 | 4 | |
| <i>Total</i> | 309 | 227 | 536 |
| <i>Method of Contact</i> | | | |
| E-mail | 286 | 217 | |
| Letter | 15 | 8 | |
| Phone | 8 | 2 | |
| <i>Total</i> | 309 | 227 | 536 |
| <i>Method of Response Handling</i> | 127 | 409 | 536 |
| <i>Reason for Contact</i> | | | |
| Abuse Suffered | 24 | 8 | |
| Acquisitive Crime | 21 | 4 | |
| Anti-Social Behaviour | 38 | 16 | |
| Budget and Resource Issues | 1 | 2 | |
| Drugs and Alcohol | 9 | 2 | |
| Equality and Diversity | 2 | 0 | |
| Indecipherable/Unclear | 19 | 22 | |
| Not for Commissioner/Not Relevant | 41 | 19 | |
| Commissioner Matters | 7 | 114 | |
| Personnel Issues | 4 | 0 | |
| Serious and Organised Crime | 0 | 0 | |
| Service and Police Performance | 91 | 18 | |
| Traffic/Roads Policing | 47 | 20 | |
| Wildlife Crime | 6 | 2 | |
| <i>Total</i> | 309 | 227 | 536 |
| <i>Contact Categories</i> | | | |
| <i>Abuse:</i> | | | |
| - Child Sexual Exploitation | 1 | 0 | |
| - Domestic Violence | 7 | 2 | |
| - Hate Crime | 3 | 1 | |
| - Human Trafficking/ Slavery | 1 | 1 | |
| - Safeguarding Concerns | 0 | 0 | |
| - Sexual Violence | 5 | 3 | |
| - Violence Other | 6 | 1 | |

| | | | |
|--|----|----|--|
| | | | |
| Acquisitive Crime: | | | |
| - Burglary/Robbery/Theft | 15 | 4 | |
| - Cyber Fraud | 0 | 0 | |
| - Fraud | 6 | 0 | |
| - POCA | 0 | 0 | |
| | | | |
| Anti-Social Behaviour: | | | |
| - ASB General | 13 | 11 | |
| - Criminal Damage | 4 | 0 | |
| - Harassment and Bullying | 11 | 3 | |
| - Neighbourhood Disputes | 5 | 2 | |
| - Noise and Nuisance | 5 | 0 | |
| - Trespass/Unlawful Gatherings | 0 | 0 | |
| | | | |
| Budget and Resource Issues: | | | |
| - Budget/Precept | 0 | 1 | |
| - Estate/Police Buildings | 1 | 0 | |
| - Resources – Allocation/Reduction | 0 | 1 | |
| | | | |
| Drugs and Alcohol: | | | |
| - Alcohol Related Harm | 1 | 0 | |
| - Drug Supply/Dealing | 6 | 2 | |
| - Drug Taking | 2 | 0 | |
| - Licensing | 0 | 0 | |
| - Street Drinking | 0 | 0 | |
| | | | |
| Equality and Diversity Issues | 2 | 0 | |
| | | | |
| Indecipherably or Unclear | 19 | 22 | |
| | | | |
| Not for Commissioner/Not Relevant | 41 | 19 | |
| | | | |
| Commissioner Matters: | | | |
| - Community Engagement | 4 | 25 | |
| - Complaints Against the Commissioner | 0 | 1 | |
| - Complaints Against OPCC Staff | 0 | 2 | |
| - Commissioner's Role/Costs/Accountability | 0 | 15 | |
| - Policy and Performance | 2 | 17 | |
| - Political Comments and Opinions | 0 | 3 | |
| - Victim Services/Commissioning/Grants | 1 | 51 | |
| | | | |
| Personnel Matters: | | | |
| - Employment Issues incl. Pensions | 4 | 0 | |
| - Work/Work Experience Student Projects | 0 | 0 | |
| | | | |
| Serious and Organised Crime | 0 | 0 | |
| | | | |
| Service and Police Performance: | | | |

| | | | |
|---------------------------------------|----|----|--|
| - Contact and Response Times | 14 | 2 | |
| - Data Issues incl. DBS Applications | 3 | 0 | |
| - General Policy and Procedure | 14 | 3 | |
| - General Quality of Service | 20 | 4 | |
| - Performance and Crime Stats | 4 | 3 | |
| - Police Complaint | 34 | 6 | |
| - Police Powers | 2 | 0 | |
| | | | |
| <i>Traffic/Roads Policing:</i> | | | |
| - Cyclists | 0 | 1 | |
| - Drink/Drug Driving | 1 | 0 | |
| - Off-Roading/Green Lanes | 3 | 1 | |
| - Other Roads Policing | 15 | 5 | |
| - Parking | 6 | 2 | |
| - Speed | 22 | 11 | |
| | | | |
| <i>Wildlife Crime</i> | 6 | 2 | |

CONSULTATION AND ENGAGEMENT

Police and Crime Commissioners have a statutory duty to consult with the public and victims around crime and policing matters. As part of the Commissioner's ongoing engagement with the public, a number of consultation surveys were conducted during the financial year 2022-23. These surveys ensure that the public have a say in key matters such as setting the policing budget or providing local information around community safety.

Aside from these surveys, the Commissioner regularly engages with a variety of stakeholders such as Parish/Town Councillors, County and City Councils, Members of Parliament, businesses, charities, and local organisations. In addition, the Commissioner engages directly with members of the public at a variety of public meetings and events throughout Derbyshire on a regular basis. Details concerning the consultations are shown below with samples of engagements.

Budget Consultation

The Commissioner launched an online public budget consultation in November 2022, following notification by the Government of the precept flexibility offered to Police & Crime Commissioners for 2023-24. The consultation aimed to seek the public's view on the amount of council tax that local residents pay towards policing in Derbyshire.

During the consultation, a total of **2,138** responses were submitted by Derbyshire residents. Responses were received from each of the nine local authority areas (which includes Derby City). The results showed that overall, 65.9% of respondents supported a precept increase.

'Listening to You' Consultation

The Commissioner launched her annual consultation entitled 'Listening to You' in June 2022 as part of an ongoing consultative process to hear the views of residents on crime and community safety related issues. The Listening to You survey provides an opportunity for the Commissioner to engage directly with the public about the policing issues that are of concern. A total of **3,377** questionnaires were received in 2022/23.

The Commissioner has taken the opportunity to raise awareness of the survey at a number of community events and meetings across Derby and Derbyshire this year, engaging with local people and the business community to understand the issues they face in their neighbourhoods and how they feel they can be better supported. These events also enabled the Commissioner to share updates on some of the resources and improvements that have already been put in place to reduce problems.

The survey has also been regularly promoted through various channels, including Facebook, Twitter, Derbyshire Alert, through partner organisations, and promoted in leaflets – to reach a wide variety of demographics and ensure a representative sample of Derbyshire police force area residents.

Responses were received from 3,377 people, which equates to approximately one in every 310 residents of the Derbyshire Constabulary force area having completed a survey during this 12-month period. This response rate is greater than the previous year.

The profile of respondents is broadly representative of the population of Derbyshire with regard to female/male, age, residential location, ethnicity, and sexual orientation.

| Number of questionnaires 'Listening To You' 2022-23 | |
|--|-------|
| All Respondents | 3,377 |
| Amber Valley | 412 |
| Bolsover | 371 |
| Chesterfield | 332 |
| Derby | 673 |
| Derbyshire Dales | 345 |
| Erewash | 294 |
| High Peak | 305 |
| North East Derbyshire | 311 |
| South Derbyshire | 334 |

Respondent Location

The Commissioner will continue to scrutinise this data to identify areas where further improvement is needed in line with her mandate to deliver an improved policing service to the public and to hold the Chief Constable to account on performance. The information provided through this survey will also inform the grant and commissioning decisions the Commissioner makes in future, to improve safety across Derby and Derbyshire and to provide additional support to communities.

Overall, the survey offers positive insight that more than three-quarters of those surveyed (77.7%) feel that Derbyshire Constabulary are doing an excellent, good or fair job. Increasing public confidence in policing is a key priority for the Commissioner and she will continue to scrutinise and monitor the Chief Constable and her Senior Leadership Team, to work to deliver on this agenda as well as continue to invest time and resources from the OPCC to build on this performance and continue to strengthen public perceptions of the force.

To view the full analysis of 'Listening to You' results for 2022-23, please visit the Commissioner's website here:

<https://www.derbyshire-pcc.gov.uk/taking-part/listening-to-you>

Engagement

During 2022-23, all COVID-19 restrictions had been fully removed which enabled the Commissioner to have more face-to-face dialogue with residents through her engagement activity out in the community. This year saw the return of many notable Derbyshire events which had been postponed in recent years such as Chatsworth Country Fair and the Ashover Show.

A sample of some of the many engagements attended by the Commissioner between April 2022 and March 2023 is provided below:

- Meeting with young people in Derby City as part of a one year engagement project, to get feedback on the police and crime priorities **(Derby City)**.
- Meeting with Councillors from across the Bolsover District, including Barlborough and Clowne, Tibshelf, Pinxton and Shirebrook, to discuss progress on the Commissioner's Police and Crime Plan and local issues. Further discussions focused on police visibility, Anti-Social Behaviour (ASB) and the 101 service. **(Bolsover)**.
- 'Listening to You' engagement event with residents in Chesterfield to listen to concerns in the local area. **(Chesterfield)**.
- Meeting with Councillors from across the South Derbyshire District to discuss the Commissioner's Police and Crime Plan. Discussions focused on local priorities including speeding, officer recruitment, burglaries, and anti-social behaviour. **(South Derbyshire)**.
- Meeting with Derby County Community Trust who are helping young people through weekly football sessions. Their successful bid to the Commissioner's fund has helped support a 'safer through sport' project aimed at preventing anti-social behaviour in the local area. **(North East Derbyshire)**
- Meeting with Chesterfield Borough Council to see how additional Home Office funding, following a bid endorsed by the OPCC, has been used to reduce Neighbourhood Crime and anti-social behaviour within the town centre. **(Chesterfield)**.
- Meeting Derby City Council to see how additional Home Office funding, following a bid endorsed by the OPCC, has been used to reduce Neighbourhood Crime and anti-social behaviour within the town centre, with a particular focus on CCTV provision. **(Derby City)**.
- Meeting with Matlock Rotary Club to discuss the Commissioner's role and present the Police and Crime Plan. Further discussions focused on road safety and neighbourhood policing. **(Derbyshire Dales)**.

- Meeting with Councillors from across the High Peak District to discuss the Commissioner's Police and Crime Plan. Discussions focused on youth provision, 101 response times and crime and anti-social behaviour in the area. **(High Peak)**.
- Attendance at Derbyshire Police and Fire Joint Cadet Program Launch Event. **(Amber Valley)**
- Meeting with 'Pathways of Chesterfield' to see the vital work that is being done to tackle homelessness in Chesterfield, and how their work helps with issues of ASB in the areas of North East Derbyshire and Bolsover. **(Chesterfield)**.
- Meeting with county councillors for Swadlincote and local Safer Neighbourhood Team (SNT) Officers to discuss crime and anti-social behaviour in the town centre. **(South Derbyshire)**.
- Market stall engagement in Swadlincote Town Centre where members of the public were able to speak to the Commissioner and share their views on how safe they feel in their local area and what their policing priorities are. **(South Derbyshire)**.
- Meeting with local Neighbourhood Watch group in Shardlow, following their successful bid for funding from the Commissioner's Neighbourhood Watch Grant. **(South Derbyshire)**.
- The Commissioner met the local SNT in Holmesfield to discuss road safety issues including speeding, dangerous driving, and problem parking. **(North-East Derbyshire)**.
- Meeting with Parish Councillors from across Erewash to discuss the Commissioner's Police and Crime Plan. Discussions at the event focussed on 101 and 999 service, Violence Against Women and Girls (VAWG) and speeding. **(Erewash)**.
- The Commissioner hosted a Schools Conference in Alfreton which was attended by Safeguarding Leads from secondary schools across Derbyshire. The conference was held to encourage partnership working with the police and communication to support young people and to protect them from harm. **(Bolsover)**.
- The Commissioner met with the Rural Crime Team and officers from various Derbyshire Constabulary departments and opened the training day in Amber Valley, reaffirming her support for the work the Rural Crime Team do throughout rural Derbyshire. **(Amber Valley)**.
- The Commissioner attended the 'Mini Police' end of year award ceremony in Peartree and handed out certificates to the award recipients. **(Derby City)**.

- Market stall engagement in Bolsover Town Centre where members of the public were able to speak to the Commissioner and share their views on how safe they feel in their local area and what their policing priorities are. [\(Bolsover\)](#).
- Meeting with local Neighbourhood Watch in Walton. The group has received funding from the Commissioner's Neighbourhood Watch Support Fund and has utilised the money to promote the scheme in the local area. [\(Chesterfield\)](#).
- Meeting with the Leader of Erewash Borough Council, to discuss the Ilkeston and Cotmanhay bid to the Safer Streets Round 4. [\(Erewash\)](#).
- Meeting with Neighbourhood Watch Coordinator in Risley, to discuss partnership working with the local SNT and to see how the funding from the Commissioner's Neighbourhood Watch Support Fund had been utilised in the community. [\(Erewash\)](#).
- Meeting with Parish Councillors from across Derbyshire Dales to discuss the Commissioner's Police and Crime Plan. Discussions at the event focussed on rural crime, speeding and illegal encampments. [\(Derbyshire Dales\)](#).
- Meeting with local residents and members of Eckington Parish Council to launch the new NHW group in Eckington and to encourage members of the public to join the group. [\(North East Derbyshire\)](#).
- Meeting with Parish Councillors from across Amber Valley to discuss the Commissioner's Police and Crime Plan. Discussions at the event focussed on road safety, rural crime and anti-social behaviour. [\(Amber Valley\)](#).
- Engagement with residents. The Commissioner advertised the ASB hub and also surveyed residents on their views regarding crime and ASB through the 'Listening to You' survey. [\(Derbyshire Dales\)](#).
- Engagement at the Chesterfield Pride event, to talk with local residents about the key issues currently affecting the LGBT+ community. [\(Chesterfield\)](#).
- Meeting with Councillors from across North East Derbyshire and Chesterfield to discuss the Commissioner's Police and Crime Plan. Discussions at the event focussed on road safety, rural crime and the 101 service. [\(Chesterfield\)](#).
- Meeting with the High Peak MP to discuss key issues throughout the High Peak, including speeding, car thefts and illegal encampments. [\(High Peak\)](#).
- Meeting with the Leader of High Peak Borough Council to discuss collaborative work on Community Safety Partnership issues, including rural crime, vehicle theft and anti-social behaviour. [\(High Peak\)](#).
- Meeting with the Thorpe Neighbourhood Watch group, to discuss how the group utilised funding secured from the Commissioner's Neighbourhood Watch Support Fund. [\(Derbyshire Dales\)](#).

- Meeting with the local councillor for Sawley and members of the Sawley Youth Club to see the good work being done to support young people, and to tackle ASB in Sawley. [\(Erewash\)](#).
- Engagement stall at Ashover Show, focussing on the 'Listening to You' Survey, and speaking to members of the public about their concerns regarding rural crime and anti-social behaviour. [\(North East Derbyshire\)](#).
- Meeting with the Derby Soroptimist group to discuss the Police and Crime Plan, the work and funding that is being delivered on victim support and safeguarding and Violence Against Women and Girls (VAWG). [\(Derby City\)](#).
- Engagement at Chatsworth Country Fair meeting businesses and members of the public to discuss crime and ASB where they live. [\(Derbyshire Dales\)](#).
- Meeting with the MP and local residents to discuss crime and anti-social behaviour within Gamesley. [\(High Peak\)](#).
- Meeting with local farmers as part of Derbyshire Rural Crime Awareness Week, to discuss issues effecting the farming and agricultural community. [\(High Peak\)](#).
- Attestation ceremony at Fairfield Endowed C of E Junior School for the 'Mini Police' programme, marking the start of the programme in the school. [\(High Peak\)](#).
- Attestation ceremony at Landau Forte College for the 'Mini Police' programme, marking the start of the programme in the school. [\(Derby City\)](#).
- Meeting with the local councillor and SNT in Cotmanhay to discuss local policing issues and the Safer Streets Funding secured by the Commissioner. [\(Erewash\)](#).
- Meeting in Long Eaton Town Centre with the Borough Lead Councillor to discuss the improvements being made to the town centre and the partnership working between the Council and the local SNT. [\(Erewash\)](#).
- Meeting with the MP and local residents at Park Field Farm estate in Long Eaton to discuss issues of ASB and speeding. [\(Erewash\)](#).
- Meeting with Derbyshire Young Farmers to discuss rural policing, burglaries, machinery theft and fly-tipping. [\(Derbyshire Dales\)](#).
- Meeting with Rural Action Derbyshire, meeting volunteers and discussing rural issues. [\(Derbyshire Dales\)](#).
- Meeting with the NHW group meeting in Breaston, presenting the Commissioner's Police and Crime Plan and taking questions from local members. [\(Erewash\)](#).
- The Commissioner attended the film screening of the award-winning film 'The Willows' followed by a Q & A session with attendees. [\(Amber Valley\)](#).

- Meeting with members of Buxton Police and Fire Cadets to discuss the scheme and view their training programme. [\(High Peak\)](#).
- Roundtable meeting with the MP, partners and local organisations regarding crime in Derby City. [\(Derby City\)](#).
- Meeting with the co-ordinator and members of the Blackwell Community Speedwatch (CSW) to discuss the importance of the CSW scheme and the good work being done by the Blackwell group. [\(Bolsover\)](#).
- Hosted a Community Speedwatch Conference in Ripley, in partnership with the Casualty Reduction Enforcement Support Team (CREST). Local Speedwatch co-ordinators were invited to Police HQ to thank them for their hard work and discuss feedback from the scheme. [\(Amber Valley\)](#).
- Meeting with Derbyshire Retired Headteachers Group to discuss progress on the Commissioner's Police and Crime Plan, and a general discussion on issues of crime and ASB. [\(Derby City\)](#).
- The Commissioner attended the NHW group meeting in Walton, presenting her Police and Crime Plan and taking questions from local members. [\(North East Derbyshire\)](#).
- Meeting with the Community Paramedic at Safe Space in Derby to discuss the great work they are doing to help rough sleepers which contribute to the reduction of ASB in the City Centre in Derby. [\(Derby City\)](#).
- Attended meeting with Access4Riders in Coal Aston to discuss the groups and the public's concerns regarding horse and rider safety. [\(North East Derbyshire\)](#).
- Meeting with the City Council Cabinet Member for Community Safety to visit the 'Anti-Violence Bee' in Derby City. [\(Derby City\)](#).
- Meeting with charity Crossroads in the High Peak to discuss the progress of the newly appointed Stalking Advocate and to meet the team who support victims of domestic abuse throughout the High Peak and Derbyshire Dales. [\(High Peak\)](#).
- Meeting with members of the Alfreton SNT to discuss issues of road safety and partnership working between the SNT and local businesses. [\(Amber Valley\)](#).
- Meeting with Positive Futures Housing in Ilkeston and the local Councillor for Sawley to see the support they offer to those who are homeless, fleeing domestic abuse or people with a mental illness. [\(Erewash\)](#).
- Met with the local Parish Council to discuss issues of ASB and road safety in the Ashover area. [\(North East Derbyshire\)](#).
- Public meeting regarding ASB in Ashbourne with local Councillors and representatives of Derbyshire Constabulary. [\(Derbyshire Dales\)](#).

- Meeting with local Parish, District and County Councillors to discuss the newly installed Speed Indicator Device sign at Coton-in-the-Elms and the benefit it is having in the community. **(South Derbyshire)**.
- Meeting with the Chair of Hilton Parish Council to discuss issues of road safety and ASB in Hilton. **(South Derbyshire)**.
- Meeting with the local County Councillor and public in Clowne for residents of Barlborough, Clowne and Stanfree. Issues of ASB were discussed with representatives of Derbyshire Constabulary present. **(Bolsover)**.
- Meeting with Leaders of North East Derbyshire District Council to discuss the plans to develop a new policing base to serve the communities of Clay Cross. **(North East Derbyshire)**.
- Meeting with the County Councillor and residents in Dinting to discuss issues of speeding and other road safety concerns in the area. **(High Peak)**.
- Meeting with the District Councillor to discuss road safety measures in the area, including the important work of the local Community Speedwatch. **(High Peak)**.
- Meeting with the local Councillor in Mackworth to discuss issues of ASB and illegal off-road bikes in the area. **(Derby City)**.
- Meeting with CREST in Stoney Middleton to see how the team help to tackle speeding on Derbyshire roads. **(Derbyshire Dales)**.
- Meeting with Darley Dale Community Speedwatch group for a session in Darley Dale, and to thank them for their ongoing voluntary work in the area. **(Derbyshire Dales)**.
- Meeting with the County Council Cabinet Member for Transport and Kilburn Parish Council to view the newly installed Speed Indicator Device sign in the area that received funding from the Commissioner. **(Amber Valley)**.

COMMISSIONER'S VOLUNTEER SCHEMES

INDEPENDENT CUSTODY VISITORS SCHEME

Independent Custody Visiting (ICV) is intended to counter any mistrust of the Police in the local community and reassure the public that people detained in Police custody are being given access to their rights, are detained in satisfactory conditions, and are having their health and well-being needs taken care of. The ICV volunteers perform an important independent role to ensure that when members of the public are held in custody, they are treated with dignity and respect. It is a statutory responsibility of Police and Crime Commissioners to have an Independent Custody Visiting Scheme. Members of the public from Derbyshire recruited by the Commissioner volunteer to make unannounced visits to Derbyshire Constabulary's custody suites, where they speak with people detained in police custody, raising any issues with custody staff.

At the end of 2022-23, the scheme in Derbyshire had 17 ICV volunteers in place.

The locations of the Custody suites in Derbyshire are Ripley and Derby. For the purposes of the ICV scheme, Derby is classed as the South area and Ripley as the North area. New ICV volunteers are allocated to visit either the North or South of the county when they join the scheme, the allocation being based on how close the custody suites are to their home address.

For more information concerning the scheme, please visit the Commissioner's website:

<https://www.derbyshire-pcc.gov.uk/taking-part/custody-volunteers/>

INDEPENDENT STOP AND SEARCH SCRUTINY PANEL

The Commissioner's Independent Stop and Search Scrutiny Panel is made up of representatives from her office, Derbyshire Constabulary and 14 volunteers who are members of the public who reside in Derbyshire. The Panel is held to ensure fairness and equality to everyone who is stopped and searched by an officer.

The Stop and Search volunteers attend Panel meetings once a month. Their role is to review 10 random stop and search records from the previous month that have been undertaken across Derbyshire. Over a 12-month period, approximately 120 stop and searches are thoroughly scrutinised by the Panel.

When considered the stop search record, the Panel will make a determination as to whether the stop and search has passed scrutiny or not by reviewing the officers' reasons on the form submitted for stopping and searching the individual, along with any available body worn video footage. The Panel gives positive comments or any concerns to the Constabulary for them to review accordingly and to take appropriate action.

For more information concerning the Panel, please visit the Commissioner's website:

<https://www.derbyshire-pcc.gov.uk/taking-part/stop-and-search-volunteer-scheme/>

COMMISSIONING & GRANTS

An important role of Police and Crime Commissioners is to commission services in support of victims of crime; to support victims, to protect those most at risk in our communities and safeguard people from harm. The Commissioner has developed a dedicated Commissioning Strategy which sets out the principles and framework that will be used to create a strong network of voluntary and community-based services to complement effective partnerships with statutory organisations in Derby and Derbyshire.

It is vital that high-standard services are commissioned that deliver good value for money for the taxpayer without compromising on delivery performance. It is particularly important that services are tailored to meet local needs and expectations. Such services must be demonstrably efficient and effective. The Commissioner expects that services are co-commissioned where this is the most appropriate solution, eliminating duplication and waste.

Some of the key highlights from the 2022-23 financial year relating to commissioning and grants are outlined below:

Anti-social behaviour - immediate justice and hotspot pilot – The Commissioner has secured £4.4m from Government to crackdown on ASB over the next two years. Derbyshire has been selected as one of 10 pilot forces to deliver the Home Office's 'Immediate Justice' programme and hotspot policing pilot. Both schemes will commence in 2023 and will continue until March 2025.

Serious Violence Funding - The Commissioner has been awarded additional funding worth £1m over the next two financial years from central government to tackle serious violence in Derbyshire. The additional funds will enable the Commissioner and her office to develop the first ever Derbyshire Violence Reduction Unit. In addition, plans are being developed to commission a range of interventions aimed at deterring and preventing serious violence offending across Derbyshire.

Improvement in sexual violence advocacy service- The Commissioner funds charity SV2 to deliver a sexual violence advocacy service across Derbyshire. They have successfully reaccredited and will retain the Independent Accreditation Programme 'Quality Mark' for achieving the Quality Standards for Independent Sexual Violence Adviser (ISVA) Services for a further two years. The Quality Mark demonstrates the commitment from SV2 to the continuous improvement of the quality of support provided by the ISVA service.

Derby & Derbyshire C.A.R.E.S (Children at Risk of Exploitation Service) - The Commissioner funds national charity Catch22 to provide the Derby & Derbyshire CARES service. This is a holistic, whole family approach service focusing on improving outcomes for children up to 18 years of age who are identified as at risk of being exploited. The service uses the five key points of Every Child Matters for improving services to achieve the five outcomes that children and young people require, ensuring that they safeguard children and protect their welfare.

Domestic Abuse Perpetrator funding – The Commissioner had previously successfully secured nearly £660k from the Home Office to reduce domestic abuse across Derby and Derbyshire. Six local organisations had received funding to provide a range of interventions including educative work with young people at risk of perpetration, one-to-one and group therapy, educational intervention, family work and community-based activity. Additional funding was provided by the Home Office to extend these schemes until March 2023.

16-25 Outreach - The Commissioner, working in partnership with Derbyshire County Council and Derby City Council's Public Health services, have appointed health and social care charity Change Grow Live to deliver an outreach service to reduce drug and alcohol misuse among young people aged between 16 and 25 across the county and city. The service will be delivered across three settings to provide young people with the help they need early on to stop problems escalating. It will be delivered at further and higher education establishments, festivals and other organised local events and through outreach and engagement including unorganised groups gathering in public spaces such as parks.

Stalking Advocates - The Commissioner has facilitated the recruitment of two new Independent Stalking Advocate posts, one for the city and one for the county. These dedicated posts will ensure that information is shared between the police, partners and the voluntary sector to tackle risk more effectively and ensure organisations work collaboratively to identify and deliver safe and effective support services.

The Stalking Advocates provide emotional support, safety planning and help through the legal process, housing advice, help to obtain legal orders including Stalking Prevention Orders/restraining orders and increased home security. They also help to arrange counselling services to support victims' recovery.

Mental Health 'Street Triage' Scheme – The Commissioner has provided support for a new mental health 'Street Triage' service which will reduce the demand for police assistance in instances of mental health crisis so that they can get back to frontline duties far more swiftly.

The new scheme sees police officers deployed to incidents in Street Triage Cars alongside trained Community Psychiatric Nurses (CPN) to provide people experiencing mental health issues with immediate care to keep them safe.

The aim is to ensure people receive appropriate medical attention as quickly as possible while also reducing the time officers spend tackling non-crime related incidents.

Multi-year award to Community Safety Partnerships: A review of Community Safety Partnerships (CSPs) was conducted by the Commissioner in November 2021. The complexities of the community safety landscape, in addition to shared priorities including safeguarding and prevention, were highlighted during the review. To provide local authorities with more stability and certainty, a decision was taken by the Commissioner to continue funding to support the work of the CSPs in all nine local authorities across Derby and Derbyshire with an annual budget of £250k over a three-year period as opposed to a single year settlement.

Business Crime Reduction Partnership (BCRP) - The Commissioner has continued to provide funding up until March 2024 (£30k per annum) to support the East Midlands Chamber in promoting the BCRP and to develop this across Derbyshire. Being part of the Business Crime Reduction Partnership (BCRP) provides businesses with the opportunity to meet with the police at local and county wide groups, facilitated by the BCRP Manager. This form of partnership working can save and improve lives, money, and free up officer time to deal with more serious crime. Their bespoke electronic system allows all partners to have access to the same data and look at the initiatives that can be put in place to reduce petty crime occurring on our streets. Business crime also refers to incidents of violence and abuse towards retail workers. The wider BCRP membership allows for data and intelligence to be shared across the County and City informing the police and other authorities about crime trends such as county lines and criminal exploitation.

I-Vengers – Online Safety initiative for primary schools - The I-Venger Digital Leaders Online Safer Programme, developed and run by E-Safety Training, is jointly-funded by the Commissioner and Derbyshire County Council as part of their work to protect children from exploitation.

The initiative, which is targeted towards children in Key Stage 2 (Y5 and Y6) and led by the E-Safety training director, recruiting pupils to become I-Vengers leaders who deliver key online safety messages to their peer group as well as teachers and parents.

The scheme, which was extended by the Commissioner in September 2022, now is expected to conclude by December 2024. It is being offered to all primary and junior schools in North East Derbyshire and Bolsover, Erewash, Derby City, Derbyshire Dales, High Peak, Amber Valley, and South Derbyshire.

Enhanced services for Domestic Abuse Victims in Derby - The Commissioner has awarded a new contract worth over £583k for Refuge, to deliver Domestic Abuse services over the next three years following a competitive tender process. The newly funded outreach service will deliver tailor-made support packages to help victims of low or medium risk domestic abuse to cope and recover from their experiences. It also aims to protect them and their families from further harm and prevent the escalation of abuse as well as reduce the risk of domestic-related homicide.

Road Safety Grant Scheme - 35 organisations across Derbyshire have successfully bid for funding from the Police and Crime Commissioner's Road Safety scheme to install Speed Indicator Devices (SIDs) to boost road safety in their communities.

The Commissioner made £150k available through her Road Safety Grant scheme to enable voluntary groups, parish and town councils, charities and non-profit organisations to apply for funding aimed at supporting communities across Derbyshire.

Grants were available to help cover some of the costs of SIDs in areas deemed suitable and other road safety related projects.

SIDs are temporary vehicle-activated signs used by local communities to display vehicle speeds through an area.

In areas where speeding is known to be a problem, SIDs remind drivers of their responsibilities behind the wheel and raise awareness of local speed limits. They are also proven to reduce traffic speeds at appropriate locations such as outside schools and in areas frequented by pedestrians.

Anti-Social Behaviour Prevention Grant Scheme - Following the Police and Crime Commissioner elections in May 2021, the Commissioner pledged to tackle the problems that matter most to communities across Derby and Derbyshire. In August 2021, the Commissioner launched a dedicated Anti-Social Behaviour Prevention Grant scheme to invest in proven initiatives that stop problems happening now and in the long-term.

Following the success of earlier Anti-Social Behaviour (ASB) Grant rounds issued by the Commissioner, a further two rounds were launched in 2022 and were open to local organisations, including parish and town councils, to apply for funding to tackle anti-social behaviour in local communities. In total, 53 projects totalling over £234,000 have been awarded to organisations to tackle ASB within their local community. These projects commenced in January 2023 and will continue over the remainder of the year.

A list of all the projects which received funding across these two rounds are listed below:

| Organisation Name | Project Name | Grant Value |
|--------------------------------------|--|-------------|
| Ashover Parish Council | Two SIDS | £3,000 |
| Eckington Parish Council | Two SIDS | £3,000 |
| Froggatt Parish | One SID | £3,000 |
| Kniveton Parish Council | One SID | £3,000 |
| Belper Town Council | One SID | £2,115 |
| Smalley Parish Council | One SID | £3,000 |
| Killamarsh Parish Council | Two SIDS | £6,760 |
| Rosliston Parish Council | One SID | £3,000 |
| Pilsley Parish Council | One SID | £3,000 |
| Doveridge Parish Council | Two SIDS | £3,879 |
| Castle Gresley Parish Council | Two SIDS | £3,000 |
| Chisworth Parish Council | One SID | £3,000 |
| Coton-in-the-Elms Parish Council | One SID | £2,310 |
| Tupton Parish Council | One SID | £3,000 |
| Sawley Parish Council | Two SIDS | £4,000 |
| Clowne Parish Council | One SID | £3,000 |
| Kilburn Parish Council | One SID | £3,500 |
| Walton on Trent Parish Council | One SID | £3,000 |
| Horsley Woodhouse Parish Council | One SID | £3,362 |
| Holmesfield Parish Council | One SID | £3,500 |
| Dale Abbey Parish Council | One SID | £3,000 |
| Wingerworth Parish Council | Two SIDS | £7,000 |
| Temple Normanton Parish Council | Four SIDS | £5,509 |
| Shirland And Higham Parish Council | Five SIDS | £6,287 |
| Barlborough Parish Council | One SID | £3,000 |
| Fenny Bentley Parish Council | One SID | £3,000 |
| Findern Parish Council | One SID | £1,930 |
| Holymoorside & Walton Parish Council | Three SIDS | £4,980 |
| Ripley Town Council | One SID | £3,000 |
| Unstone Parish Council | One SID | £3,000 |
| IAM Road Smart | Advanced Driver Training for Young & Elderly Drivers | £2,000 |

ASB Prevention Grant Round 2 (Part 1 & 2)

| Organisation Name | Project Name | Grant Value |
|-------------------------------------|--|-------------|
| Bailey Bears | UNIT 6 | £4,171 |
| Belper Youth Sports | Summer 2022 Project | £5,000 |
| Community One | One Community in Normanton | £4,900 |
| Derby Trailblazers | Get Out & Play Ball | £3,840 |
| Eckington Parish Council | Holiday Distraction Project | £4,750 |
| Holmesfield Youth project | Glow! Summer Activities | £1,000 |
| Insight Community Project | Summer Holiday Camp | £5,000 |
| Chesterfield FC Community Trust | Boots on Ground | £5,000 |
| DCCT | DCCT Inclusion Programme | £5,000 |
| Matrix Martial Arts | Matrix Bursary | £1,250 |
| Sporting Communities | Virtual Reality (VR) Youth Club | £4,950 |
| The Bureau | Move More - Glossop | £4,875 |
| Youth Matters | Youth Matters New Mills | £5,000 |
| Unstone Parish Council | Brierley Park CCTV | £3,600 |
| Whitwell Parish Council | Security Fencing | £5,000 |
| ACCA | ACCA Against ASB | £5,000 |
| Ace Youth | A Team | £3,920 |
| ASPIRE 2 Succeed | Diversionary Programme | £5,000 |
| Baby People | Let's Talk Safety | £4,680 |
| Barlborough School House Trust | Heritage Centre Security | £1,090 |
| Belper Town Council | Belper War Memorial Gardens CCTV | £5,000 |
| Central United Reformed Church | Erecting Gate to Shared Space Behind Stuart House | £5,000 |
| Children First Derby | Climbing Together | £5,000 |
| Circus Strong | Ashbourne Anti-social Behaviour Reduction & LGBTQ Hate Crime Education | £4,699 |
| Crich Parish Council | Crich Young People | £4,524 |
| Darley Dale Scout Group | Planet Green project | £1,439 |
| Derbyshire Historic Buildings Trust | The Safety and Security of Wingfield Station and its Communities | £5,000 |

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|--|--|--------|
| Eckington Parish Council | Electronic Gate Security to Chapel of Ease and Cemetery | £5,000 |
| Elmton with Creswell Parish Council | Design, Supply and Install Wi-Fi CCTV scheme for Elmton with Creswell Parish Council | £5,000 |
| Fusion Scape Ltd | LightZone Sport | £4,840 |
| High Peak Central Youth Movement | Youth Activities for Young People | £5,000 |
| Infinite Wellbeing C.I.C. | Young People's Wellbeing Group | £5,000 |
| Killamarsh Parish Council | Extreme Wheels Sessions | £5,000 |
| Langwith Parish Council | Whaley Thorns Recreation Improvements Initiative | £5,000 |
| Matlock Pubwatch Group | 2 Way Radio Installation | £5,000 |
| Me, My Mind & I CIC | Reframe the Brain | £3,600 |
| North Wingfield Boxing Academy | Champs in the Community | £5,000 |
| Parkside High CIC | Friday Night Youth Activities | £5,000 |
| Remedi | Anti-Social Behaviour Perpetrator Programme | £5,000 |
| Rhubarb Farm | Rhubarb Changes | £4,975 |
| River Network | Engage | £5,000 |
| Rosliston, Seales and Linton Scout Group | Reducing Likelihood of ASB and Vandalism | £4,454 |
| Sawley Community Association | Installation of CCTV | £2,148 |
| Shirebrook Town council | Town Centre CCTV | £5,000 |
| Snap Youth | SNaP Intergenerational Youth Work | £4,569 |
| South Normanton PC | ASB Prevention Grant | £5,000 |
| Spiral Arts | Arty Social Behaviour | £5,000 |
| The Enthusiasm Trust | Community Intervention | £5,000 |
| Tintwistle Cricket Club I | Tintwistle Community Hub | £5,000 |
| Willington Youth Club | Restart Plan | £2,400 |
| Wingerworth Parish Council | Improving security at the Deer Park | £4,255 |
| Youlgrave Parish Council | Community Toilets Security | £5,000 |
| Youth Matters | Youth Mentoring Project | £5,000 |

TRANSPARENCY AND SCRUTINY

FINANCIAL ASSURANCE BOARD

The Commissioner has pledged within her Police and Crime Plan to continually drive efficiencies within Derbyshire Constabulary. To enable the Commissioner to increase scrutiny of the Constabulary's finances, a new Financial Assurance Board has been formed to provide regular briefings to the Commissioner on key strategic financial issues including efficiencies which have been identified (both cashable and non-cashable). These boards take place monthly as part of the ongoing scrutiny work conducted by the Commissioner and her office.

PERFORMANCE SCRUTINY MEETINGS

Police and Crime Commissioners have a statutory responsibility to hold Chief Constables to account for delivering against their priorities set out in their Police and Crime Plan. To enable detailed and open scrutiny, the Commissioner has scheduled a series of subject-specific meetings called Performance Scrutiny Meetings (PSM) around each of the six priorities within her Plan.

Derbyshire Constabulary must provide evidence of the steps it is taking to address each priority and identify areas where further improvement is needed. The meetings provide an effective way for the Commissioner to hold the Chief Constable and her senior team to account for their performance on the Police and Crime Plan's specific priorities.

Members of the public are invited to submit questions ahead of each meeting. These questions must be in relation to the priority area under scrutiny. The Commissioner then ensures the concerns identified by the public are considered at the highest level. Through this process, the Commissioner has seen an unprecedented number of questions being submitted by members of the public which has not been witnessed previously. In addition, each of the PSMs are recorded and available to view in the public domain.

To view details concerning previous and forthcoming PSM meetings, download meeting papers, view questions submitted by the public, or watch recordings of previous meetings, please visit the Commissioner's website:

<https://www.derbyshire-pcc.gov.uk/public-information/public-information-secondary/performance-scrutiny-meeting/>

COMPLAINT REVIEWS

The Policing and Crime Act 2017 and supporting regulations made significant changes to the police complaints and disciplinary systems. They introduced a number of changes designed to achieve a more customer-focused complaints system. Local accountability was enhanced through changes to the role of local policing bodies (Police and Crime Commissioners), where appeals were previously handled by either the chief officer or the Independent Office for Police Conduct (IOPC), the new right to apply for a review is to either the Police and Crime Commissioner or the IOPC. This change aimed to increase independence and transparency.

Where the complaint has been concluded by Derbyshire Constabulary and the complainant has received a complaint outcome letter from the Professional Standards Department, but the complainant remains dissatisfied with the outcome of their complaint, they have a right to apply for a review of that outcome, within 28 days, to the Police and Crime Commissioner. The review conducted by the Commissioner considers whether the outcome of the handling of a complaint has been dealt with in a reasonable and proportionate manner.

Between April 2022 and March 2023, the Commissioner undertook 77 complaint reviews.

The Commissioner has produced an annual Complaint Review Report which provides further details concerning her role within the complaints process. This will be available on her website in September 2023:

<https://www.derbyshire-pcc.gov.uk/complaintreviews>

FINANCE

Statements of Accounts. The 2022/23 Statements of Accounts for the Chief Constable and the Commissioner/Group are available on the Commissioner's website:

Commissioner and Group Accounts

<https://www.derbyshire-pcc.gov.uk/finance-grants/grants-finance-secondary/statement-of-accounts/>

Chief Constable Accounts

<https://www.derbyshire-pcc.gov.uk/finance-grants/grants-finance-secondary/statement-of-accounts/>